

Med-A-Scoop

A Publication by the Indiana Society of Medical Assistants, Inc.
www.insocmedasst.org



Hello ISMA Members,

Hope everyone is enjoying the summer weather.

Our next ISMA workshop and board meeting will be virtual on August 21, 2021. Please see registration in this Med-A-Scoop. The 2022 ISMA Conference is scheduled for April 22nd, 23rd and 24th. Hosting District/Chapter is St. Joseph District and will be held in Mishawaka. Please mark your calendars.

The ISMA has been having very successful virtual workshops. Our June 12th workshop we had 324 members, 11 nonmembers and we had members from 29 different states. If there is a topic you would like to hear about, please let us know.

I want to remind our members that you can get information on upcoming workshops from

Indiana state website www.insocmedasst.org

Indiana Facebook Indiana Society of Medical Assistants

Chapter Facebook Indiana Society of Medical Assistants East Central Chapter
St. Joseph District of Certified Medical Assistants CMA (AAMA)
Indiana Society of Medical Assistants Southeast District/Chapter
12th District Indiana Society of Medical Assistants

National Website www.aama-ntl.org

If you have any questions, concerns or suggestions let me know.

Remember this is your organization and together we can **“Soar to New Heights”**.

Karen Pershing, CMA (AAMA)

ISMA 2021-2022 President

July/August 2021

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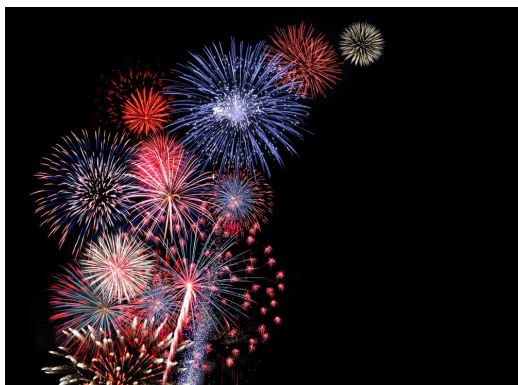
Medical Assistant Creed

I believe in the principles and purposes of the profession of medical assisting.
I endeavor to be more effective.
I aspire to render greater service.
I protect the confidence entrusted to me.
I am dedicated to the care and well-being of all people.
I am loyal to my employer.
I am true to the ethics of my profession.
I am strengthened by compassion, courage, and faith.

Indiana State Medical Assistants Code of Ethics

E is for Endeavor in our duties
T is for Truthfulness in all we do
H is for Helpfulness to others
I is for Integrity in our work
C is for courteous treatment to all
S is for sincerity in our purpose
Put them all together they spell ETHICS, A WORD
WE MUST UPHOLD TO ATTAIN OUR GOAL.

J. Marie Theobald Wilhite



ISMA Physician Advisors

2021-2022

Jeff Stidam, M.D.
Jewish Hospital Louisville, KY
3 years

William Pond, MD
Anesthesiologist
Fort Wayne, IN
2 years

Kristi Peck, M.D.
Evansville Surgical Associates
Evansville, IN
1 year

ISMA Honorary Members

1980 Herbert Dixon*
1997 Bruce Johnson
Hubert Irwin*
2008 Earl Williams*
2013 Jack Begley
Kathy Heck

ISMA Life Members

1992 Bonnie Reidenbach, CMA-AC*
1994 Patricia Kennington, RN, CMA*
2005 Eva Irwin, CMA*
2011 Eulah Dearing, CMA (AAMA)
2012 June Brown, RMA
2015 Tammy Daily, CMA (AAMA)
2018 Marjorie Mikesell, CMA
(AAMA)

*Denotes Deceased



Leon Levi Award Recipients

1988 Patricia Kennington, RN, CMA*
Jane Seelig, CMA-A
Pauline Pinnick, CMA
1990 Bonnie Reidenbach, CMA-AC*
1991 Bettye Yard, CMA-C*
1998 Norma Harmon, CMA
2001 Eva Irwin, CMA*
2002 Eulah Dearing, CMA
2010 Marjorie Mikesell, CMA
2013 Tammy Daily, CMA (AAMA)
2014 Sandra Johnson, MS, CMA (AAMA),
CPC
2016 Rita Michel, CMA (AAMA)
2019 Pam Neu, CMA (AAMA), MBA

Golden Apple Recipients

2000 Eva Irwin, CMA*
2003 Sandra Johnson, MS, CMA (AAMA), CPC
2004 Nancy Measell, CMA
2005 Cindy Abel, BS, CMA
2006 Pam Neu, CMA (AAMA), MBA
2009 Jennifer Weathers, CMA (AAMA)
2010 Rita Michel, CMA (AAMA)
2012 Nina Thierer, CM A (AAMA)
2019 Sherry Braye, CMA (AAM), BS

*Denotes Deceased

ISMA Mission Statement:

The Indiana Society of Medical Assistants, in affiliation with the American Association of Medical Assistants, strives to:

- Promote professional growth of and identify its membership through education and credentialing
- Inspire members to provide honest, loyal and efficient service to the public they serve and the proficient:
- Stimulate a feeling of fellowship and cooperation with the medical profession in improving public relations;
- Encourage and assist medical assistants in forming component chapters.

State Officers:

President

Karen Pershing, CMA (AAMA)
Granger, IN 46530
E-mail: klpershing1@gmail.com

Vice President

Dianne Wimsett, CMA (AAMA)
Charlestown, IN 47111
E-mail: d.m.wimsett@hotmail.com

Recording Secretary

Heidi Sisson, CMA (AAMA)
Indianapolis, IN 46217
hsisson@encompassworld.org

Immediate Past President

Jane Seelig, CMA-A (AAMA)
Columbus, IN 47201
E-mail: janeseelig@att.net

Treasurer

Paula Schubert, CMA (AAMA), CPT (IAPS)
Richmond, IN 47374
E-mail: schubertpaula63@hotmail.com

Med-A-Scoop Editor

Website

Pam Neu, CMA (AAMA), MBA
Wolcottville, IN 46795
E-mail: msneu@yahoo.com



District Directors:

East Central

Ratja (Kit) Stine
Greenfield, IN 46140
Katjalee@live.com

First District

Clara Poirot, CMA (AAMA), CN-BC
Newburgh, IN 47630
E-mail: spiritwind629@hotmail.com

Southeast District

Joyce Edds, CMA (AAMA), CPT (ASPT)
Jeffersonville, IN 47130
mnedds@aol.com

St. Joe District

Brandi Gaumer, CMA (AAMA)
N. Liberty, IN 46554
E-mail: Blauderback86@gmail.com

Twelfth District

Rita Michel, CMA (AAMA)
Huntington, IN 46750
E-mail: remichel49@gmail.com

West Central District

Jeni Begley, CMA (AAMA)
Delphi, IN 46923
E-mail: jeni_cma@comcast.net



AUGUST 21, 2021
ISMA VIRTUAL WORKSHOP
“PREVENTIVE MEDICAL SERVICES”
and
“CODING FOR MEDICARE’S PREVENTIVE SERVICES”
3 CEUs

FREE TO AAMA MEMBERS

Registration begins at 11:30 am

12:00 Noon to 3:00 p.m. (Eastern Time)

Speaker:

Sandra Johnson, MS, CPC, CCS-P, CMA (AAMA)

Email registration information by Noon, 8/18/2021 to Jane Seelig@att.net.

If you do not get a response, registration request was not received.

The link will be emailed to you prior to August 21, 2021

and after the registration deadline.

PLEASE EMAIL THE FOLLOWING (same as the AAMA Attendance Form).

Please do not complete and attach form to email or text information.

AAMA Member: ID number (maximum 6 digits). ***NOT YOUR AAMA CERTIFICATION NUMBER!***

Credential: CMA (AAMA), CMA, RMA, CCMA, MA, Other

Full Name: First Name, Middle Initial, Last Name

Mailing Address: City, State, Zip Code

Home Email Address: Work email may block information sent to multiple people as spam.

Cell phone number with area code: So we can reach you if there is an email problem.

Non-members must pay in advance to obtain the link.

\$20.00 by check (issue to ISMA), mail to Jane Seelig, 2905 Two Worlds Dr., Columbus, IN 47201

\$25.00 by PayPal or Venmo, email janeseelig@att.net to obtain the invoice to make payment.

EMAIL THE REQUESTED INFORMATION TO:

janeseelig@att.net no later than

Noon, August 18, 2021 to receive 3 CEUs

DEADLINE IS FIRM! NO EXCEPTIONS!

**INDIANA SOCIETY OF MEDICAL ASSISTANTS
BOARD OF DIRECTORS MEETING
June 12, 2021
Webex MEETING**

Call to Order President Karen Pershing, CMA (AAMA), called the meeting to order at 3:37 pm.

Medical Assistant Creed Vice President Dianne Wimsett, CMA (AAMA), read the creed.

Introductions President Karen Pershing, CMA (AAMA), had all officers introduce themselves.

Credentials Report Jane Seelig, CMA-A (AAMA), gave the credentials report. There were 12 registered, a voting power of 12, quorum of 6, a majority of 7 and a 2/3 vote of 8.

Secretary's Report Recording Secretary Heidi Sisson, CMA (AAMA) - The April 24, 2021, minutes were printed in the Med-A-Scoop and there were no additions or corrections.

Treasurer's Report Treasurer Paula Schubert, CMA (AAMA), CPT (IAPS), reported that a copy of the Treasurer's Report was emailed to the officers.

Balance as of April 24, 2021	\$64,650.81
Total Income	\$221.30
Total Expense	\$2,726.18
Total as of June 12, 2021	\$62,145.93
IMMA as of May 31, 2021	\$31,681.36
Certificate of Deposit (#0408)	\$15,873.12
Total CDs as of February 13, 2021	\$47,554.48

Eva I. Irwin, CMA (AAMA)

Education Fund	\$ 3,621.91
Student Support Fund	\$ 1,998.00

Presentation of Bills None.

Correspondence Marjorie Mikesell, CMA (AAMA), shared the following information:

Dues Verification 2022 Membership Year – Nick Mickowski from the AAMA sent a letter asking if Indiana will be changing their membership cost for 2022 and it was decided we would leave it as is.

Cultivate Food Rescue sent a thank you note for the donation of \$60 that was given in honor of Karen Pershing, CMA (AAMA), our President.

Officers' Report No reports at this time from the President, Vice President, Secretary, Treasurer and Immediate Past President.

Med-A-Scoop / Website – Pam Neu, CMA (AAMA), MBA, let us know the state website has been updated and it is easier to read and the Med-A-Scoop was put out in a timely manner and posted on the website.

Committee Reports Budget & Finance – Paula Schubert, CMA (AAMA) CPT (IAPS) – No report.
Bylaws & Standing Rules – Rita Michel, CMA (AAMA)- In March 2021, after reviewing the Bylaws and Standing Rules, I sent a copy by email to all Past ISMA Presidents (PIPS) with the proposed editorial changes requesting any input. It was my intention to send the info before the annual meeting to the Executive Board so it could be given final approval. Although a vote is not required because the changes were all editorial, I preferred Board consent before posting on the website. However, there were major problems with my computer. After receiving the Board’s input, a final copy will be forwarded to the Website Editor to place on the ISMA website.
Certification – Marianne Hawker-Green, CMA (AAMA) – Not present.
Continuing Education – Dianne Wimsett, CMA (AAMA) - 312 attended and the program was “Testicular Cancer Diagnosis and Treatment and Tattoo Pro and Cons”
Council of Past Presidents – Jane Seelig, CMA-A (AAMA) - Nothing at this time.
Eva I Irwin CMA (AAMA), Medical Assistant Program Fund – Sandra Johnson, MS, CPC, CCS-P, CMA (AAMA) – No report.
Historian – Joyce Edds, CMA (AAMA), CPT (ASPT) – Nothing at this time.
ISMA Liaison – Tammy Daily, CMA (AAMA), – Not present.
Membership – Jane Seelig, CMA-A (AAMA), – Membership is improving as we had 1,560 members last year and are now up to 1,724 this year! A questionnaire was sent out to 564 people who didn’t renew their membership and 23 responded saying cost of dues and benefits was not worth it.
Mentoring – Rita Michel, CMA (AAMA) – Not present.
Procedure Manual – Joyce Edds, CMA (AAMA), - No report at this time.
State Conference Guide – Joyce Edds, CMA (AAMA), CPT (ASPT), - Has been updated.
Ways & Means –Sandra Johnson, MS, CPC, CCS-P, CMA (AAMA) - No report at this time.

Committee Reports

2022 State Conference – Brandi Gaumer, CMA (AAMA), April 22-24, 2022. Theme is “The sky is the limit.” More information will be coming out.
2023 State Conference – Jane Seelig, CMA-A (AAMA), theme is "Mother Nature and Today's Medicine" and will be held April 21-23, 2023. Sandra Johnson, MS, CPC, CCS-P, CMA (AAMA), will co-chair the conference with Jane Seelig, CMA-A (AAMA).

Chapter Reports

East District (Kit Stine, CMA (AAMA), On Saturday, May 1, 2021 East Central District met. The workshop and meeting were held by Webex. Three CEUs were offered with 2 speakers: James Ginder, Health Education Specialist for Hamilton County Health Department. He discussed testicular cancer and gave education on self-exams. Brent Hartman DO, Assistant Professor of Plastic Surgery. He discussed “The Burn Journey” and made us aware of the Hoosier Burn Camp.
East Central will be taking donations to the Hoosier Burn Camp. The goal is \$1000. So far \$550 has been raised. The deadline is July 1, 2021. The Ohio state AAMA is offering a leadership meeting in Cincinnati the first weekend of August. The board of East Central District is planning to attend. Our district will be awarding 2 payments of AAMA membership dues to current non-members that have been attending our workshops and meetings. Applications will be sent out to non-members. Our next workshop/meeting is scheduled for Saturday, October 16, 2021.

We have 487 members.

First District (Clara Poirot, CMA (AAMA), CN-BC)

Nothing has really changed since last meeting. Our officers are the same for now — Tammy Dailly is our President. Tammy is working on getting FDMA place to meet in September. She stated that she would like to have meeting on a Saturday in July. She will be getting back to everyone with details – would possibly be at Garvin Park.

St. Joseph District (Karen Pershing, CMA (AAMA))

We have not had any workshops. We are working on the 2022 State Conference and are looking forward to having everyone here.

Members 303

Southeast District (Joyce Edds, CMA (AAMA) CPT (ASPT))

At this time, we have not had any workshops. We are now working with East Central and will be co-hosting with them for the 2023 State Conference since we were unable to have our conference.

We have 150 members.

Twelfth District (Rita Michel, CMA (AAMA))

The Twelfth District will begin planning our programs for the fall. Pam Neu and I will meet next Wednesday to discuss whether our meetings will be in person or whether we continue virtual meetings.

Total membership is 296.

West Central District (Jeni Begley,) CMA (AAMA))

We have not had any meetings.

Members 231

Unfinished Business

Discuss Annual Business Meeting (2021 Audit of Secretary Minutes)

Completed by Pam Neu, CMA (AAMA), MS, completed the audit and said no corrections or additions were needed.

New Business

Candidate for AAMA BOT as Trustee

Jane Seelig, CMA-A (AAMA) is running for trustee and Rita Michel, CMA (AAMA), will be her campaign manager. Jeni Begley, CMA (AAMA), moved that we allow up to \$3,000 from the ISMA to help with the cost of her Campaign Fund and Joyce Edds, CMA (AAMA), CPT (ASPT), second the motion. All voted “aye” and none opposed.

Nominating Committee

Paula Schubert, CMA (AAMA), CPT (IAPS), nominated Jeni Begley, CMA (AAMA) as chair, Joyce Edds, CMA (AAMA), CPT (ASPT), nominated Sandra Johnson, MS, CPC, CCS -P, CMA (AAMA), Jane Seelig, CMA-A (AAMA) nominated Brandi Gaumer, CMA (AAMA), Paula Schubert, CMA (AAMA), CPT (IAPS), nominated Rhonda May, CMA (AAMA), Jeni Begley, CMA (AAMA) nominated Rita Michel, CMA (AAMA), Paula Schubert, CMA (AAMA), CPT (IAPS), moved that nominations be closed and Jeni Begley, CMA (AAMA) seconded it.

Nominating Committee

Jeni Begley, CMA (AAMA) – Chair

Sandra Johnson, MS, CPS, CCS-P, CMA (AAMA)

Brandi Gaumer, CMA (AAMA)

Rhonda May, CMA (AAMA)

Rita Michel, CMA (AAMA)

2021 Regional Leadership Conference

Ohio State Society AAMA is hosting the conference on August 6 and 7, 2021, for two days of learning. East Central District is sending their board. Anyone else interested in going let us know. \$95 cost for members plus hotel and some meals.

Cost of Virtual Workshops

We are switching from Zoom to Webex because more people can be hosted on Webex than Zoom. The cost is \$32.25 per month and the ISMA needs to pay East District. Jeni Begley, CMA (AAMA), moved we reimburse East District for April and June Webex use and for future meetings and Joyce Edds, CMA (AAMA), CPT (ASPT), second it. All voted “aye” and none opposed.

Ideas for Med-A-Scoop

Reach out to Pam Neu, CMA (AAMA), MBA, with ideas for the Med-A-Scoop and Website.

2021 Excel Award deadline is July 1, 2021.

Announcements

Med-A-Scoop Deadline is June 21, 2021.

Next Meeting is a Virtual Meeting on August 21, 2021. Subject will be Dermatology and Dermatology Coding for CEU's.

Closing Prayer

Chaplain Joyce Edds, CMA (AAMA), CPT (ASPT), closed our meeting in prayer.

Adjournment – The meeting was adjourned at 4:34pm.

Heidi Sisson, CMA (AAMA)

Recording Secretary



ISMA CODING CORNER

While coding is the usual subject matter, I want to address a problem all offices have in getting paid for services rendered. While the majority of patients have health care plan coverage, it is estimated that 30% of a medical office's revenue depends on patients responsible for a portion of the bill. We bill patients for deductibles, co-pays, and there are self-pay patients, and collection for those services and procedures can affect the financial health of a practice. Sadly, this is nothing new.

A survey conducted by Kaiser Research and the New Times revealed 32% of adults between the ages of 18 and 64 postpone getting health care due to the cost and 40% said they rely on home remedies and over-the-counter drugs. Healthcare practice managers and consultants for those facilities classify the following types of patients:

1. The patients who pay when you ask for payment without much prodding.
2. The patients who pay when there is additional prodding.
3. The patients who have no intention of paying, either because they cannot or will not.

Experts give the following advice to better collection methods to collect payments more efficiently.

Communication - Customer service is key and the patient feels that the practice cares about them. The billing process actually begins when the patient calls the office. Patients should understand upfront from the time the patient walks in the door for the first time, how their insurance is processed, and what patient responsibility will be. Collect copays and co-deductibles at the time of service.

Cost transparency – Patients should be informed how much their healthcare services will cost, so there are no surprises, especially if a procedure or service is out-of-network. This is especially true for patients with high-deductible insurance policies.

Payment Methods – Accept credit and debit cards as well as FSA/SA/HRA cards. More patients are willing to pay by these methods.

Online Payments – 70% of consumers pay online as it is simple and quick for the patient and more cost effective for the provider.

Today's reality is health care is a business. Practices need to learn how to manage the cost of collections and payment processes like any other business.



Sandra Johnson, MS, CPC, CCS-P, CMA (AAMA)

sanjohn@ius.edu

References: Medical Economics – January 25, 2020 (MedicalEconomics.com)

BC Advantage Magazine – March/April 2021 (www.billing-coding.com)



Have you Downloaded the WebApp?

Android Phones: Using Chrome type in the website address: Insocmedasst.org hit enter and let the website appear. At the bottom of the screen you should be prompted to “add App to your home screen? Tap on it and watch your new WebApp appear! Every time you go into the Webapp make sure you refresh the page!!

IPhones: Using Safari type in the website address: insocmedasst.org and hit enter. At the bottom of your screen you will see a box with an arrow going up-touch that and scroll over until you see the prompt “add to home screen” tap the words and touch “add” at the top of the screen and watch your WebApp appear. Don’t forget to refresh the page when you go into the webapp!!

This is **SO** exciting to have the ISMA news at your fingertips!

Share with everyone!

ISMA Board of Directors
August 21, 2021
Virtual Board Meeting
Sign in for Board Meeting 3:15 p.m.
Board Meeting 3:30 p.m.

Call to Order Karen Pershing, CMA (AAMA), President
Invocation Joyce Edds, CMA (AAMA), CPT (ASPT), Chaplain
Medical Assistant Creed Dianne Wimsett, CMA (AAMA), Vice President
Introductions Karen Pershing, CMA (AAMA), President
Credentials Report Brandi Gaumer, CMA (AAMA), Chair
Jane Seelig, CMA A, (AAMA) Virtual

___ registered ___ voting power ___7___ quorum ___ majority ___2/3

Corrections to Agenda

Secretary Report Heidi Sisson, CMA (AAMA)

Treasurer Report Paula Schubert, CMA (AAMA), CPT (IAPS)

Presentation of Bills Karen Pershing, CMA (AAMA), President

Correspondence Marjorie Mikesell, CMA (AAMA), Corresponding Secretary

Officer Report
President – Karen Pershing, CMA (AAMA)
Vice President – Dianne Wimsett, CMA (AAMA)
Secretary – Heidi Sisson, CMA (AAMA)
Treasurer – Paula Schubert, CMA (AAMA), CPT (IAPS)
Med-A-Scoop/Website – Pam Neu, CMA (AAMA), MBA
Immediate Past President – Jane Seelig, CMA-A (AAMA)

Committee Reports

Budget & Finance – Paula Schubert, CMA (AAMA), CPT (IAPS)
Bylaws & Stand Rules – Rita Michel, CMA (AAMA)
Certification – Marianne Hawker-Green, CMA (AAMA)
Continuing Education – Dianne Wimsett, CMA (AAMA)
Council of Past Presidents – Jane Seelig, CMA-A (AAMA)

Eva I Irwin CMA (AAMA) Medical Assistant Support Fund –
Sandra Johnson, MS, CPC, CCS-P, CMA (AAMA)
Historian –Joyce Edds, CMA (AAMA), CPT(ASPT)
ISMA Liaison – Tammy Daily, CMA (AAMA)
Membership – Jane Seelig, CMA-A (AAMA)
Mentoring – Rita Michel, CMA (AAMA)
Nominating Committee – Jeni Begley, CMA (AAMA)
Procedure Manual – Joyce Edds, CMA (AAMA), CPT (ASPT)
State Conference Guide – Joyce Edds, CMA (AAMA), CPT (ASPT)
Ways & Means – Sandra Johnson, MS, CPC, CCS-P, CMA (AAMA)
2022 State Conference St. Joseph District–
Brandi Gaumer, CMA (AAMA), Chair
2023 State Conference –East Central and Southeast District
Jane Seelig, CMA-A (AAMA) and
Sandra Johnson, MS, CPC, CCS-P, CMA (AAMA) Co Chairs

Chapter Reports

East Central District
First District
St. Joseph District
Southeast District
Twelfth District
West Central District

Unfinished Business

Update on Jane Seelig, CMA-A (AAMA) Candidate for AAMA BOT as
Trustee
2021 Regional Leadership Conference
Laptop issues/equipment the ISMA owns.

New Business

Discuss delegates packet for National Conference.

Announcements

Med-A-Scoop Deadline is September 18, 2021
Next State Board Meeting is November 13, 2021
Are there any other announcements?

Adjournment

THANK YOU FOR YOUR SUPPORT

My decision to run for AAMA Trustee was made following lengthy conversations with many of our members. My plan is to encourage others to take action directed at education, leadership and mentoring. The strength of AAMA is in our members and their dedication to serving as high quality members of the healthcare team. Thank you to all the members of the Indiana Society of Medical Assistants for your recent support and encouragement, as I seek to be elected to the AAMA Board of Trustees as a Trustee.

Jane B. Seelig, CMA-A (AAMA)

DATES TO REMEMBER
2021-2022 ISMA STATE BOARD MEETINGS AND WORKSHOPS

Most State Board Meetings will be held at
St. Francis Franciscan Health Education Center
421 N. Emerson Ave
Greenwood IN 46143
Or
Virtual (WebEx)



Meeting Deadline

August 21, 2021
November 13, 2021
September 30, 2021 Conference News/Bylaws Updates
February 12, 2022
April 22-24, 2022

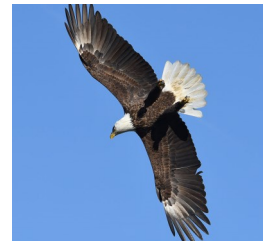
Med-A-Scoop Deadline

June 21, 2021
September 18, 2021
December 17, 2021
March 5, 2022

Please e-mail all district news for publication directly to

Pam Neu, CMA (AAMA)
Email: **msneu@yahoo.com**

State and National Websites:
www.insocmedasst.org
www.aama-ntl.org



ADDITIONAL DEADLINES

Membership Dues

December 31, 2021 to be eligible to vote at ISMA Annual Conference

Medical Assistant of the Year

Nominations by Chapters to President by **January 1, 2022** and forwarded to Physician Advisors (3) by **February 1, 2022** for judging. Award to be presented at Annual State Conference Banquet.

Leon Levi Award

Nominations to President by **February 1, 2022** for judging. Award to be presented at Annual State Conference Banquet.

Golden Apple Award

Nominations to President by **February 1, 2022**. Award to be presented at Annual State Conference Banquet.

Nominating Slate (Officers)

Slate of Officers to be presented at the **February 13, 2022** State Board Meeting.

Bylaws, Standing Rules, Resolutions

Any proposed changes to Bylaws, Standing Rules, Etc. must be provided to the membership 60 days prior to Annual State Conference (**February 26, 2021**)

**Official Newsletter of the
Indiana Society of
Medical Assistants, Inc.**
*An Affiliate of the American
Association of Medical
Assistants*

Pam Neu, CMA (AAMA), Editor

**NOTICE– If you have a name or address
change **PLEASE NOTIFY**
National AAMA at
1-800-ACT-AAMA or www.aama-ntl.org**

**Our Workshop and Business Meeting
for August 21, 2021
is being held:
Virtual-WebEx**