

MED-A-SCOOP

A Publication by the Indiana Society of Medical Assistants, Inc.

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March/April 2024 Issue



**Reach
for the
Stars!**



INDIANA | Society of
Medical Assistants



AN AFFILIATE OF THE
AMERICAN ASSOCIATION OF MEDICAL ASSISTANTS®

Indiana Society of Medical Assistants

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Indiana Society of Medical Assistants

Dates to Remember

2023—2024 ISMA State Board Meetings and Workshops

Meeting

February 17, 2024
April 5-7, 2024

Med-A-Scoop Deadline

December 30, 2023
February 24, 2024

ISMA 68th Annual Conference

Hilton Garden Inn
12210 N. Executive Drive
Edinburgh, IN 46124

Indiana Society of Medical Assistants Super Regional

Super Regional Leadership Conference
Hampton Inn Indianapolis SW/Plainfield
2244 Perry Road
Plainfield, IN 46168
July 11-13, 2024

Medical Assistant Creed:

I believe in the principles and purposes of the profession of medical assisting.

I endeavor to be more effective.

I aspire to render greater service.

I protect the confidence entrusted to me.

I am dedicated to the care and well-being of all people.

I am loyal to my employer.

I am true to the ethics of my profession.

I am strengthened by compassion, courage, and faith.

ISMA Mission Statement:

The Indiana Society of Medical Assistants, in affiliation with the American Association of Medical Assistants, strives to:

- Promote professional growth of and identify its membership through education and credentialing
- Inspire members to provide honest, loyal, and efficient service to the public they serve and the proficient:
- Stimulate a feeling of fellowship and cooperation with the medical profession in improving public relations
- Encourage and assist medical assistants in forming component chapters.

Indiana State Medical Assistants Code of Ethics

E is for Endeavor in our duties

T is for Truthfulness in all we do

H is for Helpfulness to others

I is for Integrity in our work

C is for courteous treatment to all

S is for sincerity in our purpose

Put them all together they spell **ETHICS**,

A WORD WE MUST UPHOLD TO ATTAIN OUR GOAL

J. Marie Theobald Wilhite

ISMA PHYSICIAN ADVISORS

2023-2024

PHYSICIAN	YEAR(S) TO SERVE	LOCATION
William Pond, MD	3 years	Fort Wayne, IN
Jeff Stidam, MD	2 years	Louisville, KY
Kristi Peck, MD	1 year	Evansville, IN

HONORARY MEMBERS

1980	Herbert Dixon
1997	Bruce Johnson and Hubert Irwin*
2008	Earl Williams*
2013	Jack Begley and Kathy Heck
2023	James Ginder

ISMA LIFE MEMBERS

YEAR	MEMBER
1992	Bonnie Reidenbach, CMA-AC*
1994	Patricia Kennington, RN, CMA*
2005	Eva Irwin, CMA*
2011	Eulah Dearing, CMA (AAMA)*
2012	June Brown, RMA
2015	Tammy Daily, CMA (AAMA)
2018	Marjorie Mikesell, CMA (AAMA)

LEON LEVI AWARD RECIPIENTS

1988	Patricia Kennington, RN, CMA* Pauline Pinnick, CMA Jane Seelig, CMA-A (AAMA)
1990	Bonnie Reidenbach, CMA-AC*
1991	Bettye Yard, CMA-C*
1998	Norma Harmon, CMA
2001	Eva Irwin, CMA*
2002	Eulah Dearing, CMA (AAMA)*
2010	Marjorie Mikesell, CMA (AAMA)
2013	Tammy Daily, CMA (AAMA)
2014	Sandra Johnson, MS, CMA (AAMA), CPC
2016	Rita Michel, CMA (AAMA)
2019	Pam Neu, CMA (AAMA), MBA

GOLDEN APPLE AWARDS

2000	Eva Irwin, CMA *
2003	Sandra Johnson, MS, CMA (AAMA), CPC
2004	Nancy Measell, CMA
2005	Cindy Abel, CMA
2006	Pam Neu, CMA (AAMA), MBA
2009	Jennifer, Weathers, CMA (AAMA)
2010	Rita Michel, MCA (AAMA)
2012	Nina Thierer, CMA (AAMA)
2019	Sherry Braye, CMA (AAMA), BS

**INDIANA SOCIETY OF MEDICAL ASSISTANTS
BOARD OF DIRECTORS
2023-2024**

OFFICE	NAME	EMAIL
President	Dianne Wimsett, CMA (AAMA)	d.m.wimsett@hotmail.com
Vice President	Paula Schubert, CMA (AAMA)	Schubertpaula63@hotmail.com
Recording Secretary	Joyce Edds, CMA (AAMA), CPT (ASPT)	mnedds@aol.com
Immediate Past President	Karen Pershing, CMA (AAMA)	Klpershing1@gmail.com
Treasurer	Heidi Sisson, CMA (AAMA)	hsisson@encompassworld.org
Med-A-Scoop Manager and Website	Pam Neu, CMA (AAMA), MBA	msneu@yahoo.com

DISTRICT DIRECTORS

DISTRICT	NAME	EMAIL
East Central	Katja (Kit) Stine, CMA (AAMA)	Katjalee@live.com
First District	Clara Poirot, CMA (AAMA) CN-BC	spiritwind629@hotmail.com
Southeast District	Sandra Johnson, CMA (AAMA), CPC	sanljohn@ius.edu
St. Joe District	Brandi Gaumer, CMA (AAMA)	Blauderback86@gmail.com
Twelfth District	Rita Michel, CMA (AAMA)	Remichel49@gmail.com

Dear ISMA Members

It's Conference Time!

Hello ISMA Members

I hope that this finds everyone happy and healthy. Spring is on its way with warmer weather and longer days. I cannot believe that we are this far into the year.

The last two years as your ISMA President have flown by. I would like to thank the ISMA members for a great two years. I am so excited that we are able to have our second in person ISMA Conference on April 12 – 14, 2024, as your President. The Conference will be held at the Hilton Garden Inn in Edinburgh, Indiana. It will be great to see everyone again.

I would like to encourage all ISMA members to become active in your district chapter along with your State Society. We need each of you to make our State and local districts a success.

I want to congratulate the new ISMA elected and appointed officers.

Remember that this is YOUR organization so always **“Reach for the Stars.”**

Dianne M. Wimsett, CMA (AAMA)

Dianne M. Wimsett, CMA (AAMA)
ISMA President



INDIANA SOCIETY OF MEDICAL ASSISTANTS
68TH Annual Conference
Business Meeting Agenda
April 13, 2024

Call to order	Dianne Wimsett, CMA (AAMA), President
Pledge of Allegiance	Paula Schubert, CMA (AAMA), Vice President
Invocation	Clara Poirot, CMA (AAMA), CN-BC, Chaplain
Medical Assistant Creed	Paula Schubert, CMA (AAMA), Vice President
Introductions	Dianne Wimsett, CMA (AAMA), President AAMA Representative: Aimee Quinn, BHA, CMA (AAMA) BOT Member Board of Directors Past Indiana Presidents Life Members Medical Assistant of the Year Recipients Leon Levi Award Recipients Golden Apple Award Recipients Honorary Members 2024 ISMA Conference Chairs

Credentials Report	Karen Pershing, CMA (AAMA)
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_____registered _____voting power _____quorum _____majority _____2/3

Additions/Corrections to the Agenda	Dianne Wimsett, CMA (AAMA), President
Reading of the Rules	Rita Michel, CMA (AAMA), Parliamentary Advisor
Introduction of Pages, Tellers, & Timekeeper	Dianne Wimsett, CMA (AAMA), President
Instructions to Pages, Tellers, & Timekeeper	Rita Michel, CMA (AAMA), Parliamentary Advisor
Adoption of Conference Program Booklet	Karen Pershing, CMA (AAMA), Conference Chair
Correspondence	Sandra Johnson, CMA (AAMA), MS, CPC
Secretary's Report	Joyce Edds, CMA (AAMA), CPT (ASPT)
Report of the Annual Meeting	
Minute Audit	Sandra Johnson, CMA (AAMA), MS, CPC
Treasurer's Report	Heidi Sisson, CMA (AAMA)
Presentation of Bills	Dianne Wimsett, CMA (AAMA)
Report of the Financial Audit	
Committee	Jane Seelig, CMA-A (AAMA)
Nominating Committee	Joyce Edds, CMA (AAMA), CPT (ASPT)
Nominations from the Floor	Dianne Wimsett, CMA (AAMA), President Election by acclamation
Election Results	Dianne Wimsett, CMA (AAMA), President
Supplemental Reports of Standing Committees	
Financial Audit	Jane Seelig, CMA-A (AAMA)
Past Indiana Presidents	Karen Pershing, CMA (AAMA)

Unfinished Business	Old Sound System-Paula Schubert, CMA (AAMA) West Central District Revitalization-Karen Pershing, CMA (AAMA) Scanning Presidents' Documents 2024 MGMA Tri-State Healthcare Leaders Conference
New Business	Adoption of 2024-2025 Proposed Budget Election of Physician Advisor to a three-year term Dr. Kristi Peck – First District – term end this year 2025 ISMA Annual Conference Report – Rita Michel, CMA (AAMA) Election of AAMA HOD Delegates Members planning to attend AAMA Conference
Announcements	Ways & Means PIPs Time for head table line up Installation service practice time

Recess

**ISMA WAYS & MEANS REPORT
2022-2023**

A raffle basket or bag has been featured at each board meeting and conference, donated by individual chapters/districts. The traditional silent auction as part of the Souper Saturday pitch-in-lunch was held at the November board meeting.

Santa Bruce will have a variety of crafts and homemade items at our conference in April. He has been working hard this year! Ways & Means has earned our society so far \$1646.

Don't forget your theme basket for the raffle at state conference.

Santa Bruce and I appreciate the opportunity to serve on this committee. We thank each district with the donation of a raffle basket at each board meeting/workshop and at the annual conference and the members who continue to support our efforts.

Sandra Johnson

Sandra Johnson, MS, CPC, CMA (AAMA)

**ISMA Board of Directors
Pre-Conference Agenda
April 12, 2024**

Call to order Dianne Wimsett, CMA (AAMA), President
Invocation LaTress Woodley, CMA (AAMA)
Medical Assistant Creed Paula Schubert, CMA (AAMA)

Credentials Report Karen Pershing, CMA (AAMA)

_____registered _____voting power _____quorum _____majority _____ 2/3

Introductions Dianne Wimsett, CMA (AAMA), President
Secretary's Report Joyce Edds, CMA (AAMA), CPT (ASPT)
Treasurer's Report Heidi Sisson, CMA (AAMA)\
Presentation of Bills Dianne Wimsett, CMA (AAMA), President
Correspondence Sandra Johnson, CMA (AAMA), MS, CPC

Officer Reports
President – Dianne Wimsett, CMA (AAMA)
Vice President – Paula Schubert, CMA (AAMA)
Secretary – Joyce Edds, CMA (AAMA), CPT (ASPT)
Treasurer – Heidi Sisson, CMA (AAMA)
Med-A-Scoop/Website Development – Pam Neu, CMA (AAMA), MBA
Immediate Past President – Karen Pershing, CMA (AAMA)
AAMA BOT Trustee – Pam Neu, CMA (AAMA), MBA, BOT

Committee Reports
Bylaws & Standing Rules – Rita Michel, CMA (AAMA)
Certification – Jenifer Begley, CMA (AAMA)
Continuing Education – Paula Schubert, CMA (AAMA)
Council of Past Presidents – Karen Pershing, CMA (AAMA)
Eva I. Irwin, CMA (AAMA) Medical Assistant Support Fund
Sandra Johnson, CMA (AAMA) MS, CPC
Historian – Joyce Edds, CMA (AAMA), CPT (ASPT)
ISMA Liaison – Tammy Daily, CMA (AAMA)
Membership – Karen Pershing, CMA (AAMA)
Mentoring – Pam Neu, CMA (AAMA), MBA, BOT
Procedure Manual – Joyce Edds, CMA (AAMA), CPT (ASPT)
Ways & Means – Sandra Johnson, CMA (AAMA), MS, CPC
2024 State Conference – Karen Pershing, CMA (AAMA)

District Reports
East Central District – LaTress Woodley, CMA (AAMA)
First District – Clara Poirot, CMA (AAMA), CN-BC
St. Joseph District – Brandi Gaumer, CMA (AAMA)
Southeast District – Joyce Edds, CMA (AAMA), CPT (ASPT)
Twelfth District – Rita Michel, CMA (AAMA)

Unfinished Business Old Sound System
West Central District Revitalization – Karen Pershing, CMA (AAMA)
Scanning Presidents’ Documents
2024 – MGMA Tri-State Healthcare Leaders Conference – Jane Seelig,
CMA-A (AAMA)

New Business Election of Physician Advisor to a three-year term
Dr. Kristi Peck– First District - term ends this year
Delegates – 2024 National Conference – Dianne Wimsett, CMA (AAMA)
2024-2025 Proposed Budget – Heidi Sisson, CMA (AAMA)
Members planning to attend AAMA Conference September 20-23, 2024
In Grand Rapids, Michigan
Assignments of committees for the Annual Business Meeting
Timekeeper (1)
Tellers (3)
Pages (2)

Announcements Time for head table line up
Deliver raffle baskets to the Ways and Means table in the morning.
Bring your chapter door prize to the Annual Business meeting.

Adjournment

Don't forget the Chapter Raffle Basket!

It can be any theme you chose and should be worth \$50.

This is huge (and fun) fund raiser for our state society!

Each chapter/district also contributes a chapter door prize worth \$25 which is awarded at the Annual Business Meeting. *You must be present at the Annual Business Meeting to win!*



***One Raffle Basket worth \$50
You buy tickets to win these baskets!***

***On District Door prize \$25 this will ONLY be
awarded if you are present at the Annual
Business meeting!***

INDIANA SOCIETY OF MEDICAL ASSISTANTS
MINUTES OF THE BOARD OF DIRECTORS MEETING
February 17, 2024
Virtual Meeting

Call to Order	President Dianne Wimsett, CMA (AAMA), called the meeting to order at 3:12 pm.
Invocation	LaTress Woodley, CMA (AAMA) opened our meeting in prayer.
Medical Assistant Creed	Vice President Paula Schubert, CMA (AAMA), CPT (IAPS) read the creed.
Credentials Report	Karen Pershing, CMA (AAMA), gave the credentials report. There were 37 registered, a voting power of 11, quorum of 7, a majority of 7 and a 2/3 vote of 8.
Introductions	President Dianne Wimsett, CMA (AAMA) Introduce officers and directors.
Secretary's Report	Recording Secretary Joyce Edds, CMA (AAMA), CPT (ASPT) - The ISMA minutes were printed in the Med-A-Scoop.
Treasurer's Report	Treasurer Heidi Sisson, CMA (AAMA) Report has been sent out for the meeting today for review by email. Report will be filed for audit.
Presentation of Bills	President Dianne Wimsett, CMA (AAMA) – no unbudgeted bill was presented.
Correspondence	Sandra Johnson, CMA (AAMA), MS, CPC, CCS-P- Thank you letter from Deborah Novak, CMA (AAMA) to Dianne and ISMA for the gifts she received from us at AAMA National Conference.
Officers' report	<p>President - Dianne Wimsett, CMA (AAMA) no report.</p> <p>Vice President -Paula Schubert, CMA (AAMA) CPT (IAPS) No report.</p> <p>Secretary - Joyce Edds, CMA (AAMA) CPT (ASPT) published in Med-A-Scoop.</p> <p>Treasurer – Heidi Sisson, CMA (AAMA) not currently</p> <p>Med-A-Scoop/Website – Pam Neu, CMA (AAMA) MBA- The website has been updated and photos are being uploaded to the “Gallery.” Photos of the new and past directors and officers will be taken at the conference this year. If your district elections are after our conference in April, please take a photo of your new director and alternate to be placed on the website. This will allow our members to recognize state officers and directors at meetings and events.</p> <p>Immediate Past President – Karen Pershing, CMA (AAMA) No Report</p> <p>AAMA Trustee – Pam Neu, CMA (AAMA), MBA, Trustee -The AAMA Board of Trustees has been busy the last few months. We are finalizing national conference material for Grand Rapids, Michigan for September 2024! You will see some of the new ideas in the Medical Assisting Today magazine soon. The “Rip and Rebuild” of the website is coming along well! The AAMA website will be brand new and should be released in September. Here is to hoping the graphic designers and developers can stay on target for the September release.</p> <p>The deadline for the national volunteers is May 1, but the earlier you can be-the better! Go to the website and download a volunteer form and submit the paperwork to become a national leader/volunteer! If you do not think you are ready, ask me about it. I would love to work with you on a national committee!</p> <p>I am looking forward to the ISMA State Conference and the Super Regional conference!</p>

Committee Report **Budget & Finance** – Heidi Sisson, CMA (AAMA) 2023-2024 Will be under new business.

Bylaws & Standing Rules-Rita Michel, CMA (AAMA) – This has been sent in to AAMA and each district will need to update their By-laws also.

Certification – Jeni Begley, CMA (AAMA) – no report

Continuing Education – Paula Schubert, CMA (AAMA), CPT (IAPS) – Speaker: James Ginder, MS, NREMT, PI, CHES, NCEE, PAI, CCHW
Health Education Specialist Hamilton County Health Department
TOPIC: Bullying, Death Education, & Suicide Prevention (3 CEUs A, C, G)
109 virtual, 1 Ohio member, 2 Idaho members, 1 Kentucky member, 1 Michigan

Council of Past Presidents – Karen Pershing, CMA (AAMA) – no report.

Eva I Irwin CMA (AAMA) Medical Assistant Support Fund- Sandy Johnson, CMA (AAMA), MS, CPC. No one applied for this last year, will be sending letter to colleges to get information out about this program.

Historian-Joyce Edds, CMA (AAMA), CPT (ASPT) – Working on book for president.

ISMA Liaison/Public Affairs- Tammy Daily, CMA (AAMA) The 174th Indiana State Medical Association Annual Convention was held, September 8-10, 2023 at the Embassy Suites in Plainfield, IN. Again, this year, I was unable to attend. In my absence two of our very valuable members represented our Society.

Jane Seelig, CMA-A (AAMA) and Paula Schubert, CMA (AAMA) CPT (IAPS) attended and did a wonderful job again. A big “Thank You” from me, for stepping in again for me! Hopefully I can make it next year. I am sure the ladies will have a full report.

In talking with Nick Peetz at ISMA, the attendance was good this year and all went well and a lot of business was completed.

The House of Delegates considered 70 Resolutions this year. Twenty-two resolutions were adopted, thirty-three were adopted as amended, two were referred to the Board of Trustees for Study and two were referred to the Board of Trustees for Actions.

Indiana State Medical Association Officers were Elected for 2023-2024 at Convention. They are:

PRESIDENT: David Diaz, MD Psychiatry, Indianapolis
VICE-PRESIDENT: William Pond, MD Anesthesiology, Fort Wayne (Yes, one of our Physician Advisors).
SPEAKER OF THE HOUSE: Andrew Trobridge, MD Pain Management, Shelbyville
VICE SPEAKER: Alexander Choi, MD Anesthesiology, Indianapolis
TREASURER: Shalin Arnett, DO Obstetrics/Gynecology, Vincennes
ASSISTANT TREASURER: Seung Sim, MD Anesthesiology, Indianapolis
AMA Delegates and AMA Alternate Delegates were elected as well.

A Big Thanks to all the Convention Sponsors was given. ISMA was very grateful to all the Convention Sponsors, whose support helped make the Annual Convention possible. The Indiana Society was one of the “Gold Level” Sponsors again this year.

Thanks again for allowing me to be your Liaison and helping us keep updated with info from the Indiana State Medical Association.

Membership-Karen Pershing- Indiana has 986 members and 617 non-renewing members.

Procedural Manual – Joyce Edds, CMA (AAMA), - no changes

State Conference Guide – Joyce Edds, CMA (AAMA), CPT (ASPT), - no changes.

Ways & Means –Sandra Johnson, MS, CPC, CCS-P, CMA (AAMA) – Remember Raffle baskets for Conference and Chapter door prize after Business meeting.

Mentoring – Pam Neu, CMA (AAMA) MBA, BOT – I am waiting for the list of first-time attendees registered for the state ISMA meeting to contact them about the ins-and outs of the conference. I am looking for ideas from others to make the first-time attendees feel comfortable at the conference besides everyone chatting with them and being welcoming (we do that already). Does anyone have any ideas for an inexpensive gift that could be handed to them or sat at their table or in their room? Please reach out to me with any ideas.

Nominating Committee- Joyce Edds, CMA (AAMA) CPT (ASPT) - The following members have agreed to be the following officers.

President- Paula Schubert, CMA (AAMA)

Vice President-Heidi Sisson, CMA (AAMA)

Recording Secretary-Kit Stein, CMA (AAMA)

Treasurer-Brandi Gaumer, CMA (AAMA)

Med-A-Scoop/Website-Pam Neu, CMA (AAMA) MBA

All members are current with membership.

2024 State conference – Karen Pershing, CMA (AAMA) – ISMA 2024 State Conference – The contract is signed. It is the **exact same contract** we had for the conference last year. Hopefully we can attract more members to attend. The overnight room rate is \$126.00 and the menu prices are the same as what we had last year! No charge for AV and Linda is still on staff (the lady who handled food and decorations).

2025 State Conference – Rita Michel, CMA (AAMA), Pam Neu, CMA (AAMA), MBA Due to her and Rita Michel, CMA (AAMA) being the ones who would get ready for conference they are asking for it to be ISMA hosted again and be at the Hilton Garden Inn, Edinburgh. Dates will be April 4-6, 2025.

East Central District – La Tress Woodley, CMA (AAMA) East Central District - Our chapter had a virtual workshop and meeting on January 13, 2024 due to inclement weather. James Ginder provided education on Long Covid (2 CEUs) and Family Mental Health (1 CEU) to the 137 attendees. Nominees for 2024-25 office are:

President Katja (Kit) Stine, CMA (AAMA)

Vice President Katharine (Katie) Largent Maccoux, CMA (AAMA)

Secretary Karen Gaither, CMA (AAMA)

Treasurer Jane Seelig, CMA-A (AAMA)

Election of officers will be at the March meeting, installation at the May meeting. Our annual silent auction will be held in May instead of March because of questionable weather.

We have 264 members.

First District – Clara Poirot, CMA (AAMA) CN-BC, First District Medical Assistants meet at Ivy Tech Evansville on the second Tuesday of each month usually – we do adjust when Ivy Tech is on Winter break and Spring break.

Please see our First District Facebook page to stay updated on meeting date, time, and location.

We met at Christmas time for a catered meal from McAlister’s Deli and Crazy Santa ornament exchange.

We met on Tuesday, January 16, 2024. Our speaker was Isaiah Kemper MSOT, OTR/L who spoke on Occupational Therapy Tolls for the Trade.

We met on February 13, 2024. Our speaker was Sunday Martin, Respiratory Therapist. She discussed what respiratory therapist do and the increased opportunities available for respiratory therapist.

Our next meeting will be on Tuesday, March 19, 2024 at 6PM at Ivy Tech Evansville (This is the third Tuesday due to Ivy Tech Spring break)

We have 183 members

St. Joseph District – Brandi Gaumer, CMA (AAMA) – no report.

Southeast District – Joyce Edds, CMA (AAMA), CPT (ASPT)- We have met “unofficially, Sandy had a fall and had surgery unexpectedly. Things are on hold for now.

Twelfth District – Pam Neu, CMA (AAMA), MBA– Due to her and Rita Michel, CMA (AAMA) being the ones who would get ready for conference they are asking for it to be ISMA host again and be at the Hilton Garden Inn, Edinburgh. Dates will be April 5-6, 2025

West Central District Jeni Begley, CMA (AAMA) – West Central District Chapter – No report.

AAMA Representative - Aimee Quinn, BHA, CMA (AAMA) will be our AAMA representative for April Conference.

Delegates – 2024 National Conference – We will find out later this month or in March how many we are able to have.

West Central District – Jane Seelig, CMA-A (AAMA) Five members of the West Central District and three members of ISMA will be meeting on March 3, 2024 at Christos Restaurant 1018 Sagamore Parkway West in West Lafayette IN at 1:30 pm. The purpose of the meeting is to educate the local members on the guidelines for chapter reorganization and help in the process. Molly Fields is the main contact for the chapter. ISMA members attending the meeting are Paula Schubert, Karen Pershing, and Jane Seelig. Other ISMA members are welcome to attend the meeting.

Scanning Presidents’ Documents - Paula has all the old President documents and we need to go through and see what we need to keep. We will get a hard drive and Jane Seelig CMA-A (AAMA) will scan in the documents with help from Pam Neu, CMA (AAMA).

Super Regional- Members attending- Recommendation - Members attending – Paul Schubert, CMA (AAMA) CPT (IAPS) Recommendation that we help board members with the cost of the Super Regional. We would like to pay registration of \$100 and half of the room at \$159, Karen Pershing second, motion carried. This is a recommendation from the Executive Board, motion carried.

2024 Tri-State Healthcare Leaders conference – Jane Seelig, CMA-A (AAMA) MGMA Conference is September 18-20 2024 this will be during AAMA National and we will see if someone not going to National to possibly set up table for ISMA.

2024-2025 Proposed Budget – Heidi Sisson, CMA (AAMA) Budget was sent by email and went over and budget was approved and will now go to business meeting for final approval

Announcements - Report for 2024 conference Book due March 1, 2024

Med-A-Scoop Deadline is February 24, 2024

Next Meeting is State Conference April 12-14, 2024

Adjournment Dianne Wimsett, CMA (AAMA), President

The meeting was adjourned at 4:24 p.m.

Joyce Edds, CMA (AAMA) CPT (ASPT)

Recording Secretary

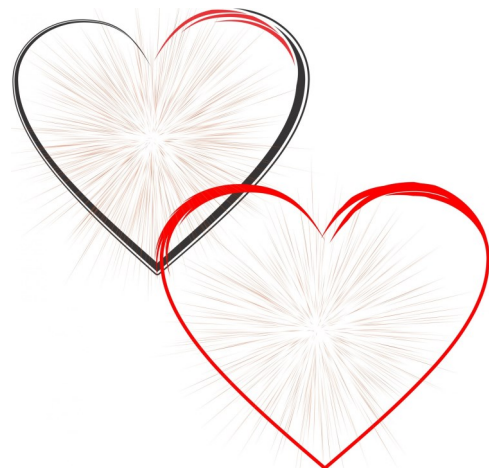
I want to thank everyone for the cards and prayers during the ordeal with my fractured left hip.

I am still on the mend and will see the orthopedic surgeon Monday for the follow-up, hoping I can become more mobile. I have to improve before the ISMA conference! An incident like this makes you very thankful for the ability to walk and get around on your own without a walker and wheelchair. Thank God for Santa Bruce who has had to do more for me than he ever expected he would have to do! Since I cannot do stairs to the basement, he has even learned how to do the laundry!

Santa Bruce also sends thanks and prayers for his sudden retinal detachment earlier this year. Fortunately, he was at a routine eye appointment the morning it was discovered and was immediately sent to the eye surgeon and scheduled for surgery. What a scare when your vision is compromised!

Sandy and Santa Bruce

***Many Thanks from
Both of Us!***



ISMA CODING CORNER

Once again, healthcare billing fraud is a major concern with insurance providers, particularly as reported by Blue Cross-Blue Shield. Incident-to billing is defined as services meet all of the requirements billed under the supervising physician's NPI number (National Provider Identifier) created by the Centers for Medicare and Medicaid Services (CMS). An example: A general practitioner diagnoses a Medicare patient with hypertension and diabetes in January. Patient returns for follow-up visit in April and sees the nurse practitioner. The patient at that visit complains of knee pain which is a new problem. The nurse practitioner sees the patient for this visit. Although the physician is in the office, the NP evaluates and treats the patient for the new problem.

Some examples of healthcare fraud cases:

- A federal judge convicted a Maryland physician on five counts of healthcare fraud for summing more than \$15 million in false claims to Medicare and a commercial insurer.
- A North Carolina lab owner overcharged Medicaid for unnecessary drug tests.
- An ambulance company owner was sentenced to 16 years in prison and ordered to pay \$388,648 in restitution for his role in Medicaid fraud in Massachusetts.
- A pain clinic owner in Virginia was ordered to pay \$4 million dollars for billing Medicare and Medicaid for non-medically necessary controlled substances.
- A physician in the St. Louis area who owns multiple urgent care centers in that area, as well as one of his office managers, are facing federal healthcare fraud charges.
- The owner of a Whittier, California-based medical clinic pleaded guilty to his role in a scheme that fraudulently billed Medi-Cal for \$5 million in services that were never performed.
- Optimus Health agreed to pay more than \$470,000 to settle improper billing allegations.
- Four medical staffing companies agreed to pay \$475,000 to settle allegations they submitted false claims to Medicare. (Locations not identified.)
- Sparrow Health System based in Lansing, Michigan agreed to pay \$671,310 to settle allegations that violated the False Claims Act by misuse of "incident-to billing." (Incident-to-billing is defined as billing of outpatient services, such as a nurse practitioner, physician assistant, or other non-physician provider whether the patients are new or established patients with new problems.

The Certified Medical Assistant (CMA-AAMA) proves their knowledge, skill and education of the difference between fraud and abuse. Fraud is an **intentional** deception that results in unauthorized payment of a medical bill. Examples of abuse are errors in billing of processing claims, unbundling (although this can be considered fraud in some cases), billing patients more than their copays as this is considered balance billing, charging a patient a duplicate fee. (Example: The patient is seen for the flu but documentation indicated the patient was treated for pneumonia).

References: BC Advantage Magazine 2024 edition (www.billing-coding.com)

CMS.gov

Source: beckershospitalreview.com

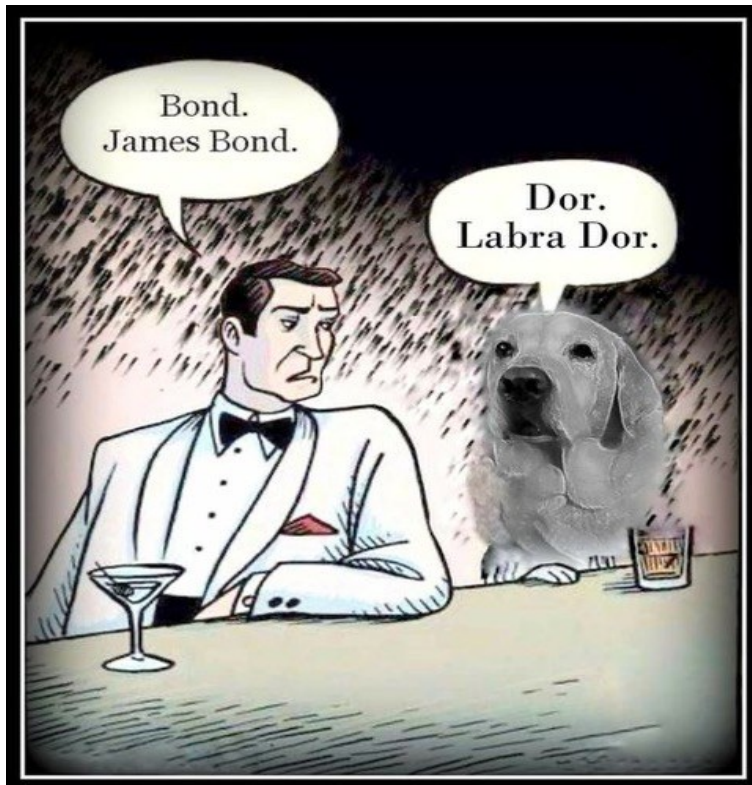
Sandra Johnson, MS, CMA-AAMA, CPC; Southeast District



Remember, anyone can love you when the sun is shining. In the storms is where you learn who truly cares for you.



Snoopy and the Peanuts gang



Bond.
James Bond.

Dor.
Labra Dor.

Hotel Reservations for 2024 ISMA Conference
April 12-14, 2024
Hilton Garden Inn Columbus/Edinburgh
12210 N Executive Drive
Edinburgh IN 46124
812 526 8600
Fax 812 526 9337

Our Room Rates: \$126.00 Two Double Beds
 \$136.00 Suite
 Maximum of four persons per room

1. Call 1-877-STAYHGI or use the reservation link Available Rooms- Hilton Garden Inn Columbus/Edinburgh
2. Inform the reservation agent that you would like to book a group reservation at the Hilton Garden Inn Columbus/Edinburgh
3. Ask for group code C-ISM.
4. Provide your arrival and departure dates to the agent, as well as your name, address information and a credit card for guarantee. (Can pay cash at arrival, but must provide a credit card to guarantee the room)
5. Please inform the reservation agent of the total number of adults (anyone over the age of 18). It is important that we have an accurate count per room.
6. If you wish to receive a confirmation e-mail, a valid e-mail address must be provided to the agent.
7. Any questions or concerns regarding the availability of rooms should be directed to Lacey Faubion, Director of Sales or Daniel Arnold, General Manager at 812-526-8600.

The group cutoff date is April 1, 2024. We will continue to accept reservations after that date, but the group rate will not be honored. I provided the central reservations number for your group because they use a different system than we do on property, and it is much faster to book a group reservation through them than through the hotel. **Please encourage your attendees to use 1-877-STAYHGI to make their reservations. The hotel will not give credit to the group for anyone booking outside of the group block.**

2024 ISMA 68th Conference Schedule

Medical Assistants are the Backbone of Healthcare

10 CEUs (total)

All activities will be in the Ballroom unless otherwise specified.

Friday, April 12, 2024

3:00 pm-6:00 pm	Registration open
5:15 pm	Pre-conference Board Meeting -Meeting Room D
6:15 pm	Welcome and Buffet
7:00 pm-8:00 pm	Workshop #1 Topic: Chiropractic Techniques Speaker: TBD
8:00 pm-9:00 pm	Scavenger Hunt (Get to know the members) Conference Chair Karen Pershing, CMA (AAMA) Conference Co-Chair Jane Seelig, CMA-A (AAMA)

Saturday, April 13, 2024 Exhibits open 9:00 am - 3:00 pm

6:30 am – 8:00 am	Registration open
6:30 am – 8:00 am	Breakfast Special PIPS seating 7:00 – 7:45 am
8:00 am – 10:00 am	Workshop #2 Topic: Spine Therapy Speaker: TBD
9:00 am	Exhibits open
10:15 am - 10:30 am	Registration for Annual Business Meeting
10:30 – 12 noon	Annual Business Meeting Chapter Door Prize Drawing
12:00 Noon – 12:45 pm	Healthy Snack/AAMA National Representative/Vendor Shopping
1:10 pm - 4:10 pm	Workshop #4 Topic: What Do You Know---The Hoosier Knowledge Bowl Speaker: Kit Stine, CMA (AAMA)
5:30 pm – 6:00 pm	Cocktails and group photos
6:00 pm – 9:00 pm	Awards/Installation Banquet
9:00 pm – 10:00 pm	Presidents Reception

Sunday, April 14, 2024

7:00 am – 8:00 am	Breakfast
8:00 am – 9:00 am	Workshop #5 Topic: Next of Kin: Forensic Medicine Speaker: James Ginder, ISMA Honorary Member
9:10 am – 11:10 am	Workshop #6 Topic: Physical Therapy & Chair Yoga Speaker: TBD
11:15 am – 12:15 pm	Post Conference Board Meeting

DOWNLOAD THE ISMA WEBSITE LINK!

Instructions for Android and iPhone:

Android Phones: Open Chrome and type in the website address: [Insocmedasst.org](https://insocmedasst.org)—hit enter and let the website appear. Tap the menu icon (3 dots in upper right-hand corner) and tap Add to home screen. Every time you go into the Web link, make sure you refresh the page!!

iPhone: Using Safari type in the website address: insocmedasst.org and hit enter. At the bottom of your screen you will see a box with an arrow going up-touch that and scroll over until you see the prompt “add to home screen” tap the words and touch “add” at the top of the screen and watch your Web link appear. Don’t forget to refresh the page when you go into the web link!

Official Newsletter of the Indiana Society of Medical Assistants, Inc. An Affiliate of the American Association of Medical Assistants

NOTICE- If you have a name or address change **PLEASE NOTIFY** the National AAMA at 1-800-ACT-AAMA (1-800-228-2262) OR WWW.AAMA-NTL.ORG



**NEXT ISMA MEETING IS THE
STATE CONFERENCE
HILTON GARDEN INN
EDINBURGH, IN
APRIL 12-14, 2024**

