

MED-A-SCOOP

A PUBLICATION BY THE INDIANA SOCIETY OF MEDICAL ASSISTANTS, INC.

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Road TO Reno

JULY/AUGUST 2026 EDITION



INDIANA | Society of
Medical Assistants



AN AFFILIATE OF THE
AMERICAN ASSOCIATION OF MEDICAL ASSISTANTS.

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MEDICAL ASSISTANT CREED

I believe in the principles and purposes of the profession of medical assisting.
I endeavor to be more effective.
I aspire to render greater service.
I protect the confidence entrusted to me.
I am dedicated to the care and well-being of all people.
I am loyal to my employer.
I am true to the ethics of my profession.
I am strengthened by compassion, courage, and faith.

ISMA MISSION STATEMENT

The Indiana Society of Medical Assistants, in affiliation with the American Association of Medical Assistants, strives to:

- Promote professional growth of and identify its membership through education and credentialing
- Inspire members to provide honest, loyal, and efficient service to the public they serve and the proficient:
- Stimulate a feeling of fellowship and cooperation with the medical profession in improving public relations
- Encourage and assist medical assistants in forming component chapters.

INDIANA STATE MEDICAL ASSISTANTS CODE OF ETHICS

E is for Endeavor in our duties
T is for Truthfulness in all we do
H is for Helpfulness to others
I is for Integrity in our work
C is for courteous treatment to all
S is for sincerity in our purpose
Put them all together they spell ETHICS,
A WORD WE MUST UPHOLD TO ATTAIN OUR GOAL

J. Marie Theobald Wilhite

Date's To Remember

2026-2027 ISMA STATE BOARD MEETINGS AND WORKSHOPS

All state board meetings will be held at
IU Hospital North
11700 N Medidian St Entrance B
Carmel IN 46032

Workshop 12 noon EST, Meeting Registration 2:15pm EST



Med-A-Scoop Deadline

October 3, 2026

January 9, 2027

February 26, 2027

Meeting Date

November 14, 2026

February 20, 2027

April 9-11, 2027

Please mail or e-mail all district news for Med-A-Scoop publication directly to:

Teresa Hallmen, CMA (AAMA), MSEd, CPC
191 Barrio Lane Apt 106
Lafayette IN, 47909
Cell: 410-422-1626
Email: tcrowley125@gmail.com

President's Letter

Happy Summer!

For me, summer means Yard Sales, Garage Sales, Rummage Sales, Flea Markets and Farmers' Markets! Most Saturdays find me out and about seeing if there is anything that I can't live without! I love finding a good deal, and, if you ever come to my house, I can point out items in every room that have been purchased at a sale. I especially love it if I can find a Christmas gift to stash away in my closet until it's time to wrap presents. I can hit the sales and not buy anything, but I still enjoy the time being out and about, talking with people, getting my steps in, and just enjoying being outside.

Speaking of bargains in both time and money, unless you really enjoy taking the AAMA certification exam, you can attend the education offered by ISMA or any other chapter offering workshops to obtain CEU's. Twelve units every year is all you need to complete your recertification. Our next ISMA meeting will be Saturday August 15, 2026, at IU North 11700 N. Meridian St. Entrance B, Carmel IN 46032. Lunch starts at 11:00 AM so bring your picnic themed food, education starts at Noon, and the business meeting starts 15 minutes after the education ends. We will be discussing the 2026 HOD Delegates Packet at this meeting. Your participation is needed to guide the future of ISMA.

This year the 70th Anniversary of the AAMA Annual Conference will be September 14-17, 2026, at the Grand Sierra Resort and Casino in Reno, Nevada. More information can be found on the AAMA website, aama-ntl.org. What better way to enjoy time away from work, earn lots of CEUs, and meet lots of new friends! For me, the best part is meeting other CMAs from across the states and hearing that they face the same struggles that I do and how they face those struggles. I always leave the Annual Conference feeling refreshed and ready to face what is waiting for me back at work.

Happy 250th Birthday, America!

Heidi Sisson CMA (AAMA)

Board of Directors

OFFICE	NAME	EMAIL
PRESIDENT	Heidi Sisson, CMA (AAMA)	banguigirl@gmail.com
VICE PRESIDENT	Kit Stine, CMA (AAMA)	katjalee@live.com
SECRETARY	Brandi Gaumer, CMA (AAMA)	blauderback86@gmail.com
TREASURER	Karen Pershing CMA (AAMA)	klpershing1@gmail.com
WEBSITE MANAGER	Pam Neu, CMA (AAMA), MBA	msneu@yahoo.com
MED-A-SCOOP EDITOR	Teresa Hallmen CMA (AAMA), MSEd, CPC	tcrowley125@gmail.com
IMMEDIATE PAST PRESIDENT	Paula Schubert, CMA (AAMA)	Schubertpaula63@hotmail.com

District Directors

DISTRICT	NAME	EMAIL
EAST CENTRAL DISTRICT	Tabitha Terry, CMA (AAMA)	tterry916@outlook.com
FIRST DISTRICT	June Brown, RMA	jmbrown400@icloud.com
SOUTHEAST DISTRICT	Joyce Edds CMA (AAMA), CPT (ASPC)	mnedds@aol.com
ST. JOSEPH DISTRICT	Karen Pershing CMA (AAMA)	klpershing1@gmail.com
TWELTH DISTRICT	Rita Michel, CMA (AAMA)	remichel49@gmail.com
WEST CENTRAL DISTRICT	Jackie Raber, BSHCA, CMA (AAMA), EMT-B	jvuko@ymail.com

ISMA Physician Advisors

2026-2027

PHYSICIAN	YEARS TO SERVE	TERM	LOCATION
KRISTI PECK M.D.	1 year	2024-2027	Evansville Surgical Associates Evansville, IN
JEFF STIDAM, M.D.	2 years	2025-2028	Jewish Hospital Louisville, KY
WILLIAM POND, M.D.	3 years	2026-2029	Associated Anesthesiologists of Fort Wayne Ft Wayne, IN

ISMA Honorary Members

- 1980** Herbert Dixon
- 1997** Bruce Johnson and Hubert Irwin*
- 2008** Earl Williams*
- 2013** Jack Begley and Kathy Heck
- 2023** James Ginder

ISMA Honorary Members

- 1992** Bonnie Reidenbach, CMA-AC*
- 1994** Patricia Kennington, RN, CMA*
- 2005** Eva Irwin, CMA*
- 2011** Eulah Dearing, CMA(AAMA)*
- 2012** June Brown, RMA
- 2015** Tammy Daily, CMA(AAMA)
- 2018** Marjorie Mikesell, CMA(AAMA)
- 2024** Rita Michel, CMA (AAMA)
- 2026** Sandra Johnson, CMA (AAMA), CPC

*Denotes Deceased

Leon Levi Award Recipients

1998	Patricia Kennington, RN, CMA* Pauline Pinnick, CMA* Jane Seelig, CMA-A (AAMA)
1990	Bonnie Reidenbach, CMA-AC*
1991	Bettye Yard, CMA-C*
1998	Norma Harmon, CMA
2001	Eva Irwin, CMA*
2002	Eulah Dearing, CMA (AAMA)*
2010	Marjorie Mikesell, CMA (AAMA)
2013	Tammy Daily, CMA (AAMA)
2014	Sandra Johnson, MS, CMA (AAMA), CPC
2016	Rita Michel, CMA (AAMA)
2019	Pam Neu, CMA (AAMA), MBA

Golden Apple Award Recipients

2000	Eva Irwin, CMA*
2003	Sandra Johnson, MS, CMA (AAMA), CPC
2004	Nancy Measell, CMA
2005	Cindy Abel, CMA
2006	Pam Neu, CMA (AAMA), MBA
2009	Jennifer Weathers, CMA (AAMA)
2010	Rita Michel, CMA (AAMA)
2012	Nina Thierer, CMA (AAMA)
2019	Sherry Braye, CMA (AAMA), BS
2026	Teresa Hallmen CMA (AAMA), MSED, CPC

***Denotes Deceased**

ISMA Medical Assistant of the Year Recipients

1974	Judith Phillips*
1975	Penny O'Conner, EMT-A, CMA*
1976	Alene Saulman*
1977	Evelyn Fisher
1978	Linda Hillyard, CMA
1979	Neva Arnold, RN, CMA-AC
1980	Dorothea Henry, CMA-AC*
1981	Janice Lee, RN
1982	Mary Haugen, CMA-A
1983	Jenny Procell
1984	Diane Bolin, CMA-A
1985	Janice Bruner, RN, CMA
1986	Judy Edington, CMA
1987	Bonnie Reidenbach, CMA-AC*
1988	Eulah Dearing, CMA*
1989	Judi Ehrhardt, CMA
1990	Audrey Johnson, CMA
1991	Betty Hollinger, CMA*
1992	Patricia Kennington, CMA*
1993	Sandra Johnson, CMA
1994	Janice Bacon, CMA-A*
1995	Norman Harmon, CMA
1996	Joy Sidam, CMA*

1997	Mary Armstrong, CMA*
1998	Tammy Daily, CMA
1999	Marjorie Mikesell, CMA
2000	June Brown, RMA
2001	Glennella Bruce, RN, CMA-C
2002	Jane Seelig, CMA-A
2003	Linda Marquis, CMA*
2004	Eva Irwin, CMA*
2005	Karen Pershing, CMA
2006	Cindy Abel, BS, CMA
2007	Wanda McQuiston, CMA
2009	Rita Michel, CMA (AAMA)
2010	Joyce Edds, CMA (AAMA), CPT (ASPT)
2011	Mary Catherine (Cate) Gardner, CMA (AAMA)
2012	Karen Wilson, BS, CMA (AAMA)
2013	Clara Poirot, CMA (AAMA)
2018	Dianne Wimsett, CMA (AAMA)
2019	Jenifer Begley, CMA (AAMA)
2024	Pam Neu, CMA (AAMA) MBA

***Denotes Deceased**

Committee Contacts

COMMITTEE	NAME
ANNUAL CONFERENCE MEMBERSHIP GRANT	Jane Seelig
BUDGET & FINANCE	Karen Pershing
BYLAWS & STANDING RULES	Jane Seelig
CERTIFICATION	Teresa Hallmen
CONTINUING EDUCATION	Kit Stine
COUNCIL OF PAST PRESIDENTS	Dianne Wimsett
EVA I IRWIN CMA (AAMA) MEDICAL ASSISTING SUPPORT FUND	Joyce Edds & Sandra Johnson
HISTORIAN	Tabitha Terry
ISMA LIAISON/PUBLIC POLICY/AFFAIRS	Kit Stine
MEMBERSHIP	Paula Schubert
MENTORING	Pam Neu
PROCEDURE MANUAL	Jane Seelig
SOCIAL MEDIA	Tabitha Terry
WAYS & MEANS	Sandra Johnson & Dianne Wimsett
ISMA 2027 STATE CONFERENCE	Joyce Edds
AD HOC	Jane Seelig

ISMA Board of Directors Meeting

IU North Hospital

11700 N. Meridian St., Entrance B

Carmel, IN 46032

August 15, 2026

15 minutes following workshops

Call to Order	Kit Stine, CMA (AAMA), Vice President
Invocation	Paula Schubert, CMA (AAMA) – Chaplain
Medical Assistant Creed	Kit Stine, CMA (AAMA), Vice President
Credentials Report	Tabitha Terry or Jennifer Robbins, CMA (AAMA)

____ Registered ____ Voting Power ____ Quorum ____ Majority ____ 2/3

Secretary's Report	Brandi Gaumer, CMA (AAMA)
Treasurer's Report	Karen Pershing, CMA (AAMA)
Presentation of Bills	Heidi Sisson, CMA (AAMA), President
Correspondence	Brandi Gaumer, CMA (AAMA), Secretary
Officers' Reports	President – Heidi Sisson, CMA (AAMA)
	Vice-President – Kit Stine, CMA (AAMA)
	Recording Secretary – Brandi Gaumer, CMA (AAMA)
	Treasurer – Karen Pershing, CMA (AAMA)
	Med-A-Scoop Editor – Teresa Hallmen, CMA (AAMA)
	Website Development – Pam Neu, CMA (AAMA)
	Immediate Past President – Paula Schubert, CMA (AAMA)
	Board of Trustees – Jane Seelig, CMA-A (AAMA), Pam Neu, CMA (AAMA)

Committee Reports	Annual Conference Membership Grant – Jane Seelig, CMA-A (AAMA)
	Budget & Finance – Karen Pershing, CMA (AAMA)
	Bylaws & Standing Rules – Jane Seelig, CMA-A (AAMA)
	Certification – Teresa Hallmen, CMA (AAMA)
	Conference Guide – Karen Pershing, CMA (AAMA)
	Continuing Education – Kit Stine, CMA (AAMA)
	Council of Past Presidents – Dianne Wimsett, CMA (AAMA)
	Eva I Irwin CMA (AAMA) Medical Assistant Support Fund – Joyce Edds, CMA (AAMA), Sandra Johnson, CMA (AAMA)

	Historian – Tabitha Terry, CMA (AAMA) ISMA Liaison/Public Policy/Affairs – Kit Stine, CMA (AAMA) Membership – Paula Schubert, CMA (AAMA) Mentoring – Pam Neu, CMA (AAMA) Procedure Manual – Jane Seelig, CMA-A (AAMA) Social Media—Tabitha Terry, CMA (AAMA) Ways & Means - Sandra Johnson, CMA (AAMA), Dianne Wimsett, CMA (AAMA) ISMA 2027 State Conference – Joyce Edds, CMA (AAMA) Ad Hoc – Jane Seelig, CMA-A (AAMA)
Director Reports	East Central District – Tabitha Terry, CMA (AAMA) First District – June Brown, RMA St. Joseph District – Karen Pershing, CMA (AAMA) Southeast District – Joyce Edds, CMA (AAMA) Twelfth District – Rita Michel, CMA (AAMA) West Central District – Jackie Raber, CMA (AAMA)
Unfinished Business	Wisconsin Mid-Regional Conference Reports
New Business	Raffle Basket—Souper Saturday Nov. 14, 2025--All Districts will bring a basket Delegates Packets Delegate Assignments Sisson Stine Schubert Wimsett Pershing Gaumer
Announcements	Med-A-Scoop Deadline – October 3, 2026 Next Meeting – November 14, 2026 Other announcements?
Adjournment	Kit Stine, CMA (AAMA), Vice President

ISMA Executive Board Meeting Agenda

**IU North Hospital
11700 N. Meridian St., Entrance B
Carmel, IN 46032**

August 15, 2026

10:00 AM

Call to Order

Heidi Sisson, CMA (AAMA), President

Credentials Report

Tabitha Terry, CMA (AAMA)

Presentation of Bills

Heidi Sisson, CMA (AAMA), President

Unfinished Business

Wisconsin Mid-Regional Conference Reports

New Business

Raffle Basket—Souper Saturday Nov. 14, 2025--All Districts
will bring a basket

Delegates Packets

Delegate Assignments

Sisson

Stine

Schubert

Wimsett

Pershing

Gaumer

Announcements

Med-A-Scoop Deadline—October 3, 2026

Next Meeting: November 14, 2026

Any other announcements?

Adjournment

Heidi Sisson, CMA (AAMA), President

**ISMA Board of Directors Meeting
IU North Hospital
11700 N. Meridian St., Entrance B
Carmel, IN 46032
June 20, 2026**

Call to Order	The meeting was called to order by President Sisson at 2:43PM
Invocation	Given by Paula Schubert, CMA (AAMA), Chaplain
Medical Assistant Creed	Led by Katja “Kit” Stine, CMA (AAMA), Vice President
Credentials Report	Tabitha Terry, CMA (AAMA)

20 Registered 10 Voting Power 7 Quorum 6 Majority

Secretary’s Report Brandi Gaumer, CMA (AAMA) –Minutes published in Med-A-Scoop, no corrections were made, filed for audit

Correspondence Brandi Gaumer, CMA (AAMA), Secretary – No report

Treasurer’s Report Karen Pershing, CMA (AAMA) – Report given, corrections will be made and will send to the board.

Presentation of Bills Heidi Sisson, CMA (AAMA), President – No bills

Officers’ Reports

President – Heidi Sisson, CMA (AAMA) – No report

Vice President – Katja “Kit” Stine, CMA (AAMA) – No report

Recording Secretary – Brandi Gaumer, CMA (AAMA) – No report

Treasurer – Karen Pershing, CMA (AAMA) –

The correct board members have been updated on the bank account, and the Surety Bond has been paid for the year. The INBiz website has been updated. \$100 has been given to the Maxine Williams Fund.

Med-A-Scoop Editor – Teresa Hallman, CMA (AAMA) –

Thank you all for the timely submissions, next deadline is July 4th. July/August theme will be Road to Reno!

Website Development – Pam Neu, CMA (AAMA) –

The ISMA website is updated. I am asking if all the directors are current with names and pictures of the district director. If there are any new directors, please let me know.

Jake is still looking for new information to place on the website for interest or information about what is going on in the state. Please submit any report, article, etc. to place on the website.

Immediate Past President – Paula Schubert, CMA (AAMA) – No report

Board of Trustees – Jane Seelig, CMA-A (AAMA), Pam Neu, CMA (AAMA) –

The AAMA Board of Trustees met at the Westin Hotel in Lombard Illinois June 3-6, 2026. We had a very productive meeting. On Wednesday evening the BOT

members participated in a team building cooking exercise. Pam was on the winning team, and Jane's team came in second. Pam made noodles and Jane wrote a poem. Thursday and Saturday were executive sessions. The 19 members attending the open session on Friday, June 5 were invited to comment on the reports presented and visit the board members during lunch and dinner. They also participated in a Strategic Issues Planning session conducted by Executive Director, Annie Storey. The states represented were North Carolina, Iowa, Michigan, Wisconsin, Kentucky, and Indiana.

During the meeting the board approved the designs for the 70th Anniversary 2026 Conference, pins, shirts which can be preordered and MAR week products. Special events are planned for the conference with reserved seating available for the Welcome and Awards event and Annual Banquet. Changes to the conference schedule allow for more networking time and interaction with the BOT. We are using the recent membership survey responses to guide the direction of our association.

Please visit the AAMA website to share your membership story. The 2027 Annual Conference will be held in Kansas City Missouri September 13-16, 2027, at the Sheraton Kansas City Hotel at Crown Center.

Thank you for your support and contact either of us should you need assistance or information about your AAMA membership.

Committee Reports

Annual Conference & Membership Grant – Jane Seelig, CMA-A (AAMA) –
See unfinished business

Budget & Finance – Karen Pershing, CMA (AAMA) – No report

Bylaws & Standing Rules – Jane Seelig, CMA-A (AAMA) – No report

Certification – Teresa Hallman, CMA (AAMA) – No report

Conference Guide – Karen Pershing, CMA (AAMA) – No report

Continuing Education – Katja “Kit” Stine, CMA (AAMA) –

There were 25 people in person and 16 virtually registered with 21 in person and 16 virtually attending the workshop today. Darenne Kreeger, BSN, RN, GFN-C, SANE-A, SANE-P presented “From Intake to Impact: Trauma-informed skills for Everyday Practice.” Our next workshop is scheduled for Saturday, August 15, 2026. My plan is to work on getting a speaker from CISA (Cybersecurity & Infrastructure Security Agency). Feel free to give suggestions on topics that you would be interested in learning more about.

Council of Past Presidents – Dianne Wimsett, CMA (AAMA) –

Our last meeting was held at the New Harmony Inn in New Harmony, Indiana.

The PIPS (Past Indiana Presidents collected \$658, \$260 of that was made from the cookie sales. We are making a donation to Troop Town.

Eva I Irwin, CMA (AAMA) Medical Assistant Support Fund – Joyce Edds, CMA (AAMA), Sandra Johnson, CMA (AAMA) – No report

Historian – Tabitha Terry, CMA (AAMA) – No report

ISMA Liaison/Public Policy/Affairs – Katja “Kit” Stine, CMA (AAMA) – No report

ISMA 2027 Annual Conference – Joyce Edds, CMA (AAMA) –

We are working on things with Lacey and getting things together. We will have more information by August for Hotel and registration, be watching for this in the Med-A-Scoop and plan to attend the conference next year April 9-11, 2027.

Membership – Paula Schubert, CMA (AAMA) –

This committee has contacted health departments with the objective of educating them about AAMA and ISMA, the value of credentialed medical assistants and we offer quality education for the medical assistants in their employ. Also, we offer opportunities for development of leadership skills and networking with peers. This part of the project will continue through September.

This officer checked our membership from the AAMA reports as of June 16, 2026, ISMA has the following membership categories:

Membership CMA Non-	1,27
members CMA Non-	5
renewing CMA	3,62
New members CMA	5 72
01/01/2026 to	455

~~06/16/2026~~
This officer plans to contact all the membership to encourage membership, especially to the non- members and non-renewing. Contacting the membership and including the District Directors name and email address.

Mentoring – Pam Neu, CMA (AAMA) – No report

Procedure Manual – Jane Seelig, CMA-A (AAMA) -

Will be updated with all the current information and adding the annual conference information. Call, text, or email Jane if you see anything in there that you’re doing that’s different or needs to be updated.

Social Media – Tabitha Terry, CMA (AAMA) –

There are 52 members on the Indiana Society of Medical Assistants Facebook page.

Ways & Means – Sandra Johnson, CMA (AAMA), Dianne Wimsett, CMA (AAMA) –

The Raffle basket for the June meeting was donated by the St. Joseph District/Chapter. The theme of the basket was Summer for the kitchen. The winner of the basket was Brandi Gaumer. The amount raised was \$171.

Baskets

August 2026 – East Central

November 2026 – Each district will bring a basket

February 2027 – TBD

Thanks to all who donated and bought tickets.

Ad Hoc – Jane Seelig, CMA-A (AAMA), Chair – see unfinished business

Director Reports

East Central District – Tabitha Terry, CMA (AAMA) –

We met on May 9, 2026, for education on Identity, Encourage and Inspire by Jane Seelig, CMA-A (AAMA) and Body Modification by James Ginder MS, NREMT,

PI, CHES, NCEE, PAI, CCHN. We had 26 members who attended the meeting via in person or virtual. We awarded a CMA of the year to Karin Gaither of East Central District. We discussed our plan for MA week and volunteering at FAME. Currently have 348 members.

First District – June Brown, RMA –

In May we installed our officers for this coming year and celebrated our 76th Birthday. Summer Aulich-Benford spoke on “AI in the Medical Office” at our June meeting. Rosie attended both meetings. First District has 260 members.

St. Joseph District – Karen Pershing, CMA (AAMA) –

We have not met since last board meeting. We are planning on taking the donation check from State Conference to Mishawaka Troop Town within the next two weeks. We are thinking of locations that could hold the State Conference in 2028. A five-to-six-hour workshop will be planned for this Fall. Currently have 237 members.

Southeast District – Joyce Edds, CMA (AAMA) –

We have not had a meeting since the Annual Conference. At this time, we have 129 members.

Twelfth District – Rita Michel, CMA (AAMA) –

Twelfth District has not met since our last ISMA meeting so there will be no report. Current membership total is 203.

West Central District – Teresa Hallmen, CMA (AAMA) –

This past week we had our latest meeting. There were 14 people that attended. 9 of those were local students. Will be sending out postcards to all members with meeting dates for the year. Next meeting is in July. Currently have 157 members.

Unfinished Business

Annual Conference Attendance and Membership Support - ISMA Ad Hoc Committee

The committee recommends using the attached application form for grant candidates. It can be placed on the website for downloading and/or made available by contacting district leaders. District or state education chairs will need to verify workshop/meeting attendance listed on the form. District leaders will need to verify activity which qualifies them as a contributing member.

We recommend a submission deadline of April 1 to allow ample time for submission review by the suggested judging committee of five active Past Indiana Presidents. The ISMA President should appoint the committee.

The registration fee paid for by ISMA should be the early bird amount even though registration might occur after that deadline. The number of grants awarded (up to six) depends upon the qualifying applications received.

Marketing of the grant availability is the responsibility of each district as well as ISMA.

A line will be added stating any submission using AI will be rejected.

Jane Seelig, CMA-A (AAMA) “I move that we accept the ISMA annual conference attendance and membership support application distributed with the amendment of the addition of any submission using AI will be rejected.” It has

been approved. The judging committee will include Jane Seelig, CMA-A (AAMA), Joyce Edds, CMA (AAMA), Rita Michel, CMA (AAMA), Pam Neu, CMA (AAMA) MBA, Karen Pershing, CMA (AAMA), Clara Poirot, CMA (AAMA) and Teresa Hallman, CMA (AAMA) as AI Technical Support.

Support for Members Attending Mid-Regional in Wisconsin –

There are currently 8 members from Indiana planning to attend, Paula Schubert, CMA (AAMA), Kit Stine, CMA (AAMA), Clare Hays, CMA (AAMA), Tosha Jackson, CMA (AAMA), Patricia Woods, CMA (AAMA), Jennifer Robbins, CMA (AAMA), Jane Seelig, CMA-A (AAMA), and Kori Mueller, CMA (AAMA). A proposal was made to provide \$300 per person to help cover expenses. Paula Schubert, CMA (AAMA) “I move that we support the members going to the leadership conference in Wisconsin with \$300 and they do have to come back and give a report, plus their voucher and receipts to receive the money back.” Karen Pershing, CMA (AAMA) second it. It has been approved.

Ways and Means Basket for August – East Central

Distribution of the final roster – Jane Seelig, CMA-A (AAMA) will email updated roster

ISMA Post Conference Income/Expense Report – Rita Michel, CMA (AAMA) –

After expenses were paid there was enough of a profit to pay back First District start up funds. As stated in the Conference Hosting Guidelines, profit monies after paid expenses are divided between the hosting district, First District, and ISMA.

Bippus State Bank Report – Rita Michel, CMA (AAMA) –

To maintain activity within a six-month period, as approved in November 2025, a Cashier’s check was withdrawn on April 16, 2026, from the money market account at the Bippus State Bank. The check was given to the Treasurer, Brandi Gaumer, CMA (AAMA), to be deposited into the ISMA checking account.

New Business

Jane Seelig, CMA-A (AAMA) running for Vice President at National – Help with campaign up to \$1,000 –

The money was used for pens, yellow notepads, the shape of Indiana, candy and a full-page ad to go into the conference book.

A proposal was presented to the board to use another \$1,000 to sponsor two tables at the President banquet in Reno, which also includes our name printed in the conference book as a sponsor. Pam Neu, CMA (AAMA) “I move that we sponsor two tables at the President’s banquet.” Teresa Hallman, CMA (AAMA) second it. It has been approved.

Election of the nominating committee according to Article XI of the bylaws –

Kit Stine, CMA (AAMA) – Chair – East Central District

Joyce Edds, CMA (AAMA) – Southeast District

June Brown, RMA – First District

Rita Michel, CMA (AAMA) – Twelfth District

Teresa Hallman, CMA (AAMA) – West Central District

Brandi Gaumer, CMA (AAMA) – St. Joseph District

Submit nomination for Excel Award for Med-A-Scoop and Website – must email by July 15, 2026 –

Heidi Sisson, CMA (AAMA) and Paula Schubert, CMA (AAMA) submitted the nomination on June 19, 2026, one was emailed and one was completed online.

Announcements

Med-A-Scoop Deadline – July 4, 2026

Next Meeting – August 15, 2026 – Lunch will be Picnic Themed

Other Announcements

Heidi has chosen the color turquoise for the shirts for Nationals. Kit will look online for shirts and talk to Tabitha about a logo to put on them.

Adjournment

By Heidi Sisson, CMA (AAMA), President at 4:07PM



Rita's Rules...as Parliamentary Advisor

The following guide is intended to help local presidents refresh their skills in running successful meetings. Additionally, it is recommended that all members familiarize themselves with these materials if they are interested in running for office in the future.

Robert's Rules: Tips and reminders for chairpersons

Robert's Rules of Order was developed to ensure that meetings are fair, efficient, democratic and orderly. A skilled chairperson allows all members to voice their opinions in an orderly manner so that everyone in the meeting can hear and be heard. The following tips and reminders will help chairpersons run a successful and productive meeting without being run over or running over others.

- Follow the agenda to keep the group moving toward its goals.
- Let the group do its work — don't over-command.
- Control the flow of the meeting by recognizing members who ask to speak.
- Let all members speak once before allowing anyone to speak a second time.
- When discussions get off-track, gently guide the group back to the agenda.
- Model courtesy and respect and insist that others do the same.
- Help to develop the board's skills in the parliamentary procedure by properly using motions and points of order.
- Encourage members to present motions positively rather than negatively.
- Give each speaker your undivided attention.
- Keep an emotional pulse on the discussions.
- Allow a consensus to have the final authority of the group.

THE AUGMENTED ASSISTANT: HOW AI IS CHANGING THE GAME FOR INDIANA MEDICAL ASSISTANTS

NATASHA EVANS BA, CMA (AAMA)
IVY TECH COMMUNITY COLLEGE- HAMILTON COUNTY



The modern Indiana clinic is undergoing a quiet revolution. From major health systems like Indiana University Health and Community Health Network to independent practices across the Hoosier state, artificial intelligence is reshaping daily workflows (IU Health, 2026). For Indiana's medical assistants, this technological shift is not a threat to job security; rather, it is the ultimate tool to combat administrative burnout and bring the "human element" back to patient care (Florida Vocational Institute [FVI], 2025).

STEP AWAY FROM THE SCREEN, CLOSER TO THE PATIENT

For years, the biggest barrier between an MA and a patient has been the computer monitor. Charting patient histories, documenting chief complaints, and entering vitals into Electronic Health Records have historically kept MAs screen bound.

According to reports by the Indiana State Medical Association (ISMA, 2025), ambient AI tools are completely transforming this dynamic. Advanced ambient AI scribes now securely listen to patient-provider conversations, instantly extract clinical data, and automatically draft accurate chart notes for review. Instead of staring at a screen during intake, Indiana MAs can look patients in the eye, actively listen, and offer a genuine, empathetic clinical experience.

EASING THE PAPERWORK BURDEN

AI is also directly targeting the most frustrating, time-consuming administrative tasks that slow down Hoosier clinics:

- **Prior Authorization Speed:** Rather than spending hours on phone calls or chasing faxes, AI software quickly scans patient charts against insurance guidelines to submit authorizations in seconds (National Academies of Sciences, Engineering, and Medicine [NASEM], 2024).
- **Predictive Scheduling:** AI tools analyze regional clinic data to forecast no-shows and optimize appointment slots, reducing patient wait times and preventing mandatory staff overtime (Pulse Medical Assistant School, 2025).
- **Intelligent Triage:** Patient portal messages are automatically sorted by AI algorithms, flagging critical clinical needs for immediate human attention while drafting routine templates for scheduling inquiries.

MOVING TOWARD PROACTIVE CARE COORDINATION

Because Indiana does not issue a formal state license for medical assistants, the scope of practice is highly dynamic and depends on task delegation by supervising physicians and nurses. As AI absorbs repetitive data entry, Indiana doctors are increasingly delegating higher-level clinical and care-coordination duties to their MAs (FVI, 2025).

With AI tracking remote patient vitals and identifying gaps in preventative care, MAs are shifting from a reactive workflow to a proactive one. MAs are becoming empowered care coordinators, leading outreach to chronic disease patients across Indiana who are overdue for critical checkups or screenings (Allen School of Health Sciences, 2025).

THE IRREPLACEABLE HUMAN CONNECTION

No matter how advanced predictive algorithms or natural language models become, AI cannot replicate emotional intelligence and the human connection. Software cannot comfort an anxious pediatric patient, read subtle body language, or provide a reassuring touch during an appointment.

By offloading the robotic, repetitive tasks of medicine to technology, AI ensures that Indiana's medical assistants can focus entirely on what they do best: delivering compassionate, human-centered care.

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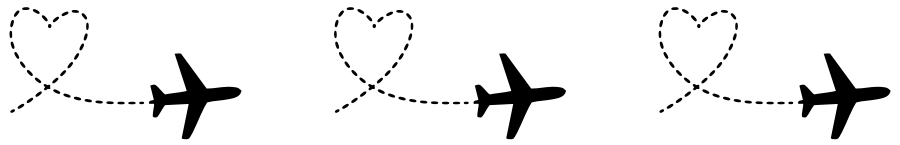
ROSIE'S TRAVELS



Rosie at the Airport: Off to Florida!

Rosie is making her way to Florida! She had a bit of a trot while going through security. The bag she was in had to be checked, and it was all about Rosie. They mentioned it was due to her weight.

Keep that smile wide, Rosie! 📷 🐝



MID-REGIONAL CONFERENCE



JANE SEELIG PRESENTED, "IDENTIFY, ENCOURAGE, AND INSPIRE LEADERSHIP."



GROUP PHOTO FROM THE MID REGIONAL CONFERENCE BRUNCH LOCATION: GUS'S DINER, FEATURING THE OWNER.

STANDING: TOSHA JACKSON, CLARE HAYS, JANE SEELIG SITTING: KIT STINE, JENN ROBBINS, KORI MUELLER, AND PAULA SCHUBERT

Additional Deadlines

70TH ANNIVERSARY OF THE AAMA ANNUAL CONFERENCE	September 14–17, 2026 (Monday-Thursday); Grand Sierra Resort and Casino Reno, Nevada
MEMBERSHIP DUES	December 31, 2026, to be eligible to vote at ISMA Annual Conference
MEDICAL ASSISTANT OF THE YEAR	Nominations by Chapters to President by January 1, 2027, and forwarded to Physician Advisors (3) by February 1, 2027, for judging. Award to be presented at Annual State Conference Banquet.
LEON LEVI AWARD	Nominations to President by February 1, 2027, for judging. Award to be presented at Annual State Conference Banquet.
GOLDEN APPLE AWARD	Nominations to President by February 1, 2027, for judging. Award to be presented at Annual State Conference Banquet.
NOMINATING SLATE (OFFICERS)	Slate of Officers to be presented at the February 20, 2027, State Board Meeting.
BYLAWS, STANDING RULES, RESOLUTIONS	Any proposed changes to Bylaws, Standing Rules, Etc. must be provided to the membership 60 days prior to Annual State Conference (February 9, 2027)

ANNUAL CONFERENCE ATTENDANCE AND MEMBERSHIP SUPPORT GRANT

1. Available to all current members without current chapter/district or state volunteer committee responsibility.
2. Between May 1, 2026, and March 31, 2027, attend in person or virtually four chapter/district or state workshops and complete meetings with active participation. Virtual meeting attendance may be confirmed with response to a cell phone request to activate your camera within 5 seconds of contact by the registration monitor.
3. Volunteer to participate on a committee or assist with a special project.
4. Write an essay without AI assistance of any length detailing how your AAMA membership impacts your personal and professional life.
5. Up to six grants will be awarded by ISMA. One for each chapter/district. Grant will consist of the following:
 - a. One-year Active membership or two-year Student membership
 - b. Full ISMA Annual Conference registration fee
 - c. One-half payment of hotel accommodation for the ISMA Annual Conference.

Applicant Information

Full Name: _____
Mailing Address: _____
City/State/Zip Code: _____
AAMA Membership Number: _____ District: _____

Submit application no later than April 1 to both Teresa Hallmen, CMA (AAMA) tcrowley125@gmail.com and Jane Seelig, CMA-A (AAMA) janeeseelig@att.net

ISMA Annual Conference Attendance and Membership Support Grant Application

Meetings Attended between May 1 & March 31

	DATE	SPONSOR DISTRICT/STATE	WORKSHOP TITLE/SPEAKER
1			
2			
3			
4			
5			

Identify your committee and position, outline your responsibilities, and highlight your accomplishments during your tenure.

Attach an essay of any length detailing how your AAMA membership impacts your personal and professional life. *Any submission using AI will be rejected.*



2026 AAMA ANNUAL CONFERENCE

Indiana Society

PROUD SPONSOR OF THE

President's Banquet



Indiana Society of
Medical Assistants
AAMA Affiliate

September 14-17, 2026
Grand Sierra Resort and Casino
Reno, Nevada

EVENT DETAILS

WHEN:

September 14, 2026 -
September 17, 2026

WHERE:

Grand Sierra Resort &
Casino
2500 E 2nd St.
Reno, NV 89595

Reservations at the Grand Sierra Resort and Casino must be made on or before Friday, Aug. 21, 2026 (midnight PT). After that date, reservations will be taken on a space-available basis at the best available rate at that time. Reserve early, as the room block may fill up, and additional rooms cannot be guaranteed. All registrations must be guaranteed with a credit card at the time of reservation.

To make reservations, go online or call the hotel: (775) 789-2371

Room Rate:
\$163.69/night (includes taxes and fees)

2026 AAMA ANNUAL CONFERENCE REGISTRATION FEE

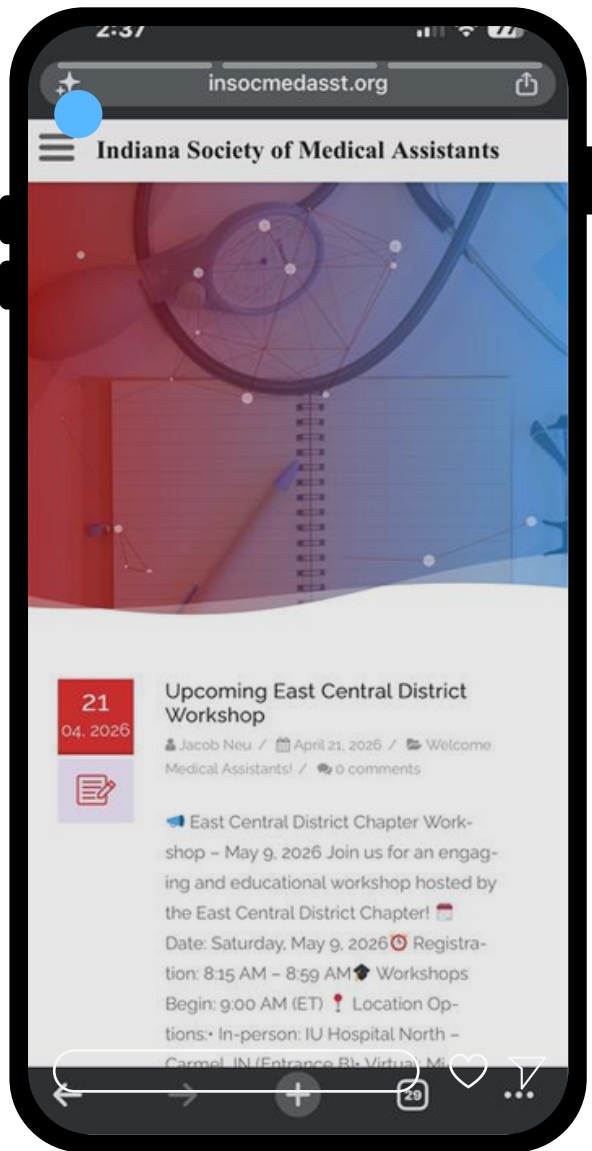
	BEFORE AUGUST 1ST	
	HOST HOTEL	NON-HOST HOTEL
AAMA Member	\$450	\$525
Non-Member	\$625	\$750
Student	\$300	\$300
Student Per Day	\$75	\$75
Member Per Day	\$250	\$325
Non-member Per Day	\$300	\$425
	AFTER AUGUST 2ND	
AAMA Member	\$500	\$575
Non-Member	\$675	\$800
Student	\$300	\$300
Student Per Day	\$75	\$75
Member Per Day	\$300	\$375
Non-member Per Day	\$350	\$475

Go All In on Medical Assisting

AAMA Annual Conference
September 14-17, 2026

Grand Sierra Resort and Casino | Reno, NV





DOWNLOAD THE ISMA WEBSITE LINK!

Instructions for Android and iPhone:

For Android Phones:

- Open Chrome and enter the website address: [Insocmedasst.org](https://insocmedasst.org) — press enter and wait for the website to load.
- Tap the menu icon (three dots in the upper right corner) and select “Add to Home Screen”.
- Remember to refresh the page each time you visit the web link!

For iPhone:

- Open Safari and type in the website address: [Insocmedasst.org](https://insocmedasst.org) — hit enter.
- At the bottom of your screen, you will see a box with an upward arrow. Tap that and scroll until you find the option “Add to Home Screen.”
- Tap it, then select “Add” at the top of the screen to see the web link appear.
- Don't forget to refresh the page every time you access the web link!

**Official Newsletter of the
Indiana Society of Medical Assistants, Inc.
An Affiliate of the American Association of Medical Assistants**

**NOTICE— If you have a name or address change
PLEASE NOTIFY the National AAMA office at
1-800-ACT-AAMA
(1-800-228-2262) OR WWW.AAMA-NTL.ORG**